

## **Service Manual**

HP OmniBook 300, 425, 430, 530



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Printed in U.S.A. 5965-0244

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### Introduction

This document provides reference information for the HP OmniBook 300, HP OmniBook 425, HP OmniBook 430, and HP OmniBook 530. It is intended to be used by HP-qualified service personnel to help with the installation, servicing, and repair of these HP OmniBook PCs.

It is a self-paced guide designed to train you to install, configure, and repair the OmniBook Notebook PC. You can follow it without having any equipment available.

The following table lists additional sources where supplementary information can be obtained:

| Resource                   | Number/Address                                    | Comments   |
|----------------------------|---|--|
| HP External Web            | http://hpcc998.external.hp.com/mcd/               | No usage restriction   |
| HP-MCD Internal Web        | nternal Web http://webmcd.cv.hp.com Restricted to |  |
|                            |   | access only  |
| HP MCD Service<br>Engineer | svc-eng_mcd@om.cv.hp.com                          | Email address for service<br>related questions and<br>issues |

### Part 1

### **Product Overview**

- Product Features
- Product Comparisons
- Product at a Glance

### **Product Features**

OmniBook 300, 425, and 430

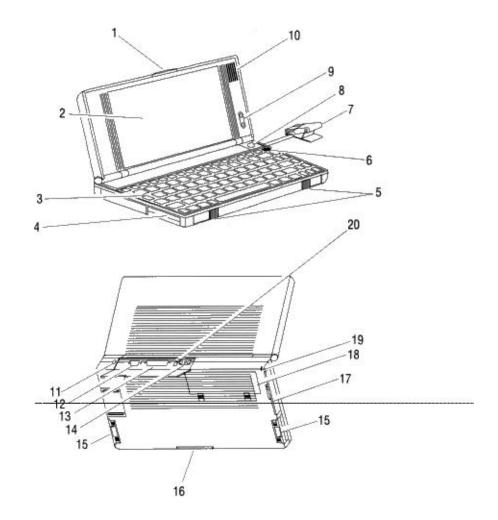


Figure 1 - OmniBook 300, 425, and 430 Features

- 1. Latch
- 2. Display
- 3. Keyboard
- 4. Card slot A
- 5. Card-eject levers
- 6. On/Off key
- 7. Mouse
- Mouse-eject button
   Display contrast buttons
- 10. Speaker

- 11. AC adapter socket
- 12. Serial port connector
- 13. Parallel port connector
- 14. Infrared port
- 15. System slots (C and D)
- 16. Memory-expansion slot
- 17. Modem port
- 18. Battery compartment
- 19. Security ring
- 20. Reset button

#### **OmniBook 530**

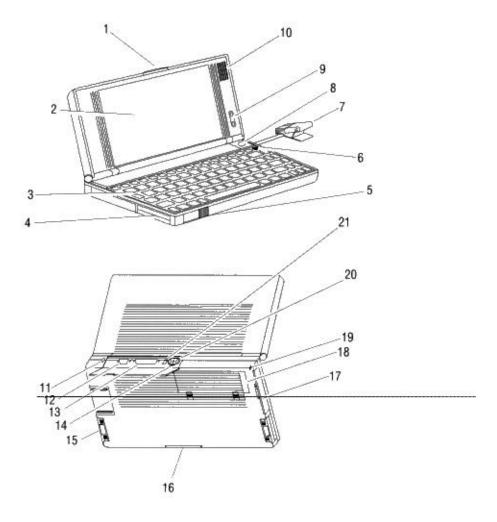


Figure 2 - OmniBook 530 Features

- 1. Latch
- 2. Display
- Keyboard
   Card slots
- 5. Card-eject levers
- 6. On/Off key
- 7. Mouse
- Mouse-eject button
   Display contrast buttons
- 10. Speaker
- 11. AC adapter socket

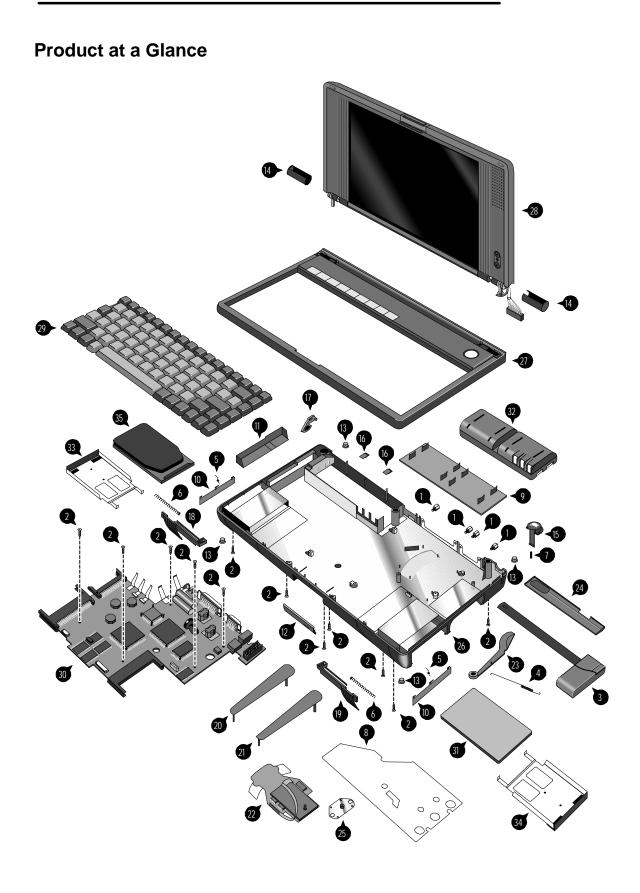
- 12. Serial port connector
- 13. Parallel port connector
- 14. VGA output connector15. System slots
- 16. Memory-expansion slot
- Modem port
   Battery compartment
- 19. Security ring
- 20. Infrared port
- 21. Reset button

### **Product Comparisons**

|                   | OmniBook 300                                  | OmniBook 425                                  | OmniBook 430                                  | OmniBook 530                                  |
|-------------------|---|---|---|---|
| Size Closed       | 16.3 x 28.2 x 3.6 cm                          |
| OILC OICSCU       | (6.4 x 11.1 x 1.4 in)                         |
| Weight            | 1.31 kg (2.888 lb)                            | 1.31 kg (2.888 lb)                            | 1.36 kg (2.998 lb)                            | 1.36 kg (2.998 lb)                            |
|                   | w/flash                                       | w/flash                                       |   |   |
| _                 | 1.36 kg (2.998) w/hdd                         | 1.36 kg (2.998) w/hdd                         |   |   |
| Processor         | 386SXLV                                       | 486SLC/e                                      | 486SLC/e                                      | Intel <sup>©</sup> 486SX                      |
| Clock Speed       | 20 MHz  | 25 MHz  | 25 MHz  | 33 MHz  |
| Display           | 640 x 480 VGA                                 |
|                   | 9-inch diagonal LCD<br>16 shades of gray      | 9-inch diagonal LCD<br>16 shades of gray      | 9-inch diagonal LCD                           | 9-inch diagonal LCD                           |
| VGA-out Support   | none  | none  | none  | 640 x 480, 16 or 256                          |
| VOA out ouppoint  |   |   |   | colors  |
|                   |   |   |   | 800 x 600, 16 colors                          |
| Battery           | 4.8 Vdc nickel-metal-                         | 4.8 Vdc nickel-metal-                         | 4.8 Vdc nickel-metal-                         | 4.8 Vdc nickel-metal-                         |
|                   | hydride rechargeable                          | hydride rechargeable                          | hydride rechargeable                          | hydride rechargeable                          |
|                   | 1.5 V alkaline AA (flash                      | 1.5 V alkaline AA (flash                      | 1.5 V lithium AA                              |   |
| Pottony Life      | version only)<br>5 hours w/hdd                | version only)<br>4.5 hours w/hdd              | 4.5 hours                                     | 4 hours                                       |
| Battery Life      | 9 hours w/flash                               | 8 hours w/flash                               | 4.0 110013                                    | 4 Hours                                       |
| AC Adapter        | 100 to 240 Vac (50 to                         |
|                   | 60 Hz) input                                  | 60 Hz) input                                  | 60 Hz) input                                  | 60 Hz) input                                  |
|                   | 12 Vdc output                                 | 12 Vdc output                                 | 12 Vdc output                                 | 12 Vdc output                                 |
| Recharge Time     | less than 1.5 hours                           |
| Operating         | w/ac adapter<br>0 to 40 C (32 to 104 F)       | w/ac adapter<br>0 to 40 C (32 to 104 F)       | w/ac adapter<br>0 to 40 C (32 to 104 F)       | w/ac adapter<br>0 to 40 C (32 to 104 F)       |
| Operating         | 0 10 40 C (32 10 104 F)                       | 0 10 40 C (32 10 104 F)                       | 0 10 40 C (32 10 104 F)                       | 0 10 40 C (32 10 104 F)                       |
| Temperature       |   |   |   |   |
| Storage           | 0 to 55 C (32 to 131 F)                       | 0 to 55 C (32 to 131 F)                       | 0 to 55 C (32 to 131 F)                       | 0 to 55 C (32 to 131 F)                       |
| Temperature (with |   |   |   |   |
| data retention)   |   |   |   |   |
| Operating and     | 90% relative humidity at 40 C (104 F) maximum | 90% relative humidity at 40 C (104 F) maximum | 90% relative humidity at 40 C (104 F) maximum | 90% relative humidity at 40 C (104 F) maximum |
| Storage Humidity  | . ,   | . ,   | . ,   |   |
| Mass Storage      | 40-MB hard disk                               | 40-MB hard disk                               | 105-MB hard disk                              | 130-MB hard disk                              |
| Available         | 10-MB flash disk                              | 10-MB flash disk                              | 40-MB hard disk                               |   |
| Memory            | 2 MB RAM                                      | 2 MB RAM                                      | 2 MB RAM on 40-                               | 4 MB RAM                                      |
|                   |   |   | MB version                                    |   |
|                   |   |   | 4 MB RAM on 105-<br>MB version                |   |
| Memory            | 2-MB, 4-MB                                    | 2-MB, 4-MB                                    | 2-MB, 4-MB                                    | 4-MB, 8-MB                                    |
| Expansion         |   |   |   |   |
| Available         |   |   |   |   |
| Input/Output      | 9-pin, 115K baud,                             | 9-pin, 115K baud,                             | 9-pin, 115K baud,                             | 9-pin, 115K baud,                             |
| inputOutput       | RS-232 port                                   | RS-232 port                                   | RS-232 port                                   | RS-232 port                                   |
|                   | 25-pin parallel port                          | 25-pin parallel port                          | 25-pin parallel port                          | 25-pin parallel port                          |
|                   | 115K baud,                                    | 115K baud,                                    | 115K baud,                                    | 115K baud,                                    |
|                   | bidirectional infrared                        | bidirectional infrared                        | bidirectional infrared                        | bidirectional infrared                        |
|                   | port  | port  | port  | port  |
|                   | Communication port                            | Communication port                            | Communication port                            | Communication port                            |
|                   | for optional                                  | for optional                                  | for optional                                  | for optional                                  |
|                   | fax/modem                                     | fax/modem                                     | fax/modem                                     | fax/modem                                     |
| Keyboard and      | 85 keys                                       | 85 keys                                       | 85 keys                                       | 85 keys                                       |
| Mouse             | Industry-standard, full-                      | Industry-standard, full-                      | Industry-standard, full-                      | Industry-standard, full-                      |
|                   | sized key spacing                             | sized key spacing                             | sized key spacing                             | sized key spacing                             |
|                   | Embedded numeric                              | Embedded numeric                              | Embedded numeric                              | Embedded numeric                              |
|                   | keypad<br>9 Fn keys                           | keypad<br>12 Fn keys                          | keypad<br>12 Fn keys                          | keypad<br>12 Fn keys                          |
|                   | Built-in pop-up mouse                         | Built-in pop-up mouse                         | Built-in pop-up mouse                         | Built-in pop-up mouse                         |
| Expandability     | PCMCIA, Type II,                              | PCMCIA, Type II,                              | PCMCIA, Type II,                              | Two PCMCIA Type II                            |
|                   | Version 2.0 card slots                        | Version 2.0 card slots                        | Version 2.0 card slots                        | slots (one Type III slot)                     |
|                   | Two slots available with                      | Two slots available with                      | One slot available with                       | Optional floppy disk                          |

|                           | OmniBook 300  | OmniBook 425  | OmniBook 430   | OmniBook 530  |
|---------------------------|---|---|--|---|
|                           | the flash disk version<br>One slot available with<br>the hard disk version  | the flash disk version<br>One slot available with<br>the hard disk version  | the hard disk version  | drive   |
| Pre-installed<br>Software | MS <sup>®</sup> Windows 3.1*<br>MS DOS <sup>®</sup> 5.0*<br>MS Word 2.0*<br>MS Excel 4.0*<br>LapLink Remote<br>Access <sup>™</sup><br>Phone Book<br>Appointment Book<br>HP Financial Calculator | MS <sup>©</sup> Windows 3.1 <sup>*</sup><br>MS DOS <sup>©</sup> 5.0 <sup>*</sup><br>MS Word 2.0 <sup>*</sup><br>MS Excel 4.0 <sup>*</sup><br>LapLink Remote<br>Access <sup>™</sup><br>Phone Book<br>Appointment Book<br>HP Financial Calculator | MS <sup>©</sup> Windows 3.1<br>MS DOS <sup>©</sup> 6.2<br>LapLink Remote<br>Access <sup>™</sup><br>Phone Book<br>Appointment Book<br>HP Financial Calculator | MS <sup>©</sup> Windows 3.11<br>MS DOS <sup>©</sup> 6.2<br>LapLink Remote<br>Access <sup>™</sup><br>Phone Book<br>Appointment Book<br>HP Financial Calculator |

\*(Note: All components not included can be installed from a retail copy. License for full Microsoft Word, Microsoft Excel, MS-DOS, and Microsoft Windows is included with purchase.)



|          | Description   | Part Number | OB300                 | OB425    | OB430        | OB530   |
|----------|---|-------------|-----------------------|----------|--------------|---|
| 1        | Standoff  | 0380-4060   | ✓                     | ✓        | ✓            | ✓   |
| 2        | Screw M2x4.6mm (T6)                                 | 0515-2396   | ✓                     | ✓        | ✓            | ✓   |
| 3        | Mouse   | 5061-4390   | ✓                     | ✓        | ✓            | ✓   |
| 4        | Arm Eject Mouse Spring                              | F1030-00016 | ✓                     | ✓        | ✓            | ✓   |
| 5        | Pivot Door Spring                                   | F1030-00026 | $\checkmark$          | ✓        | ✓            | ✓   |
| 6        | Spring Card Eject                                   | F1030-00029 | 1                     | ✓        | √            | 1   |
| 7        | Mouse Latch Spring                                  | F1030-00030 | ✓                     | ✓        | √            | ✓   |
| 8        | Mylar Mouse Shield                                  | F1030-20001 | 1                     | ✓        | 1            | 1   |
| 9        | Door Battery  |             |                       |          |              |   |
|          | Door Battery (10 pack)                              | F1030-60912 | 1                     | ✓        | ✓            |   |
|          | Door Battery (silver)                               | F1052-40012 |                       |          |              | ✓   |
| 10       | Pivot Door  |             |                       |          |              |   |
|          | Pivot Door (PCMCIA) A                               | F1030-40013 | ✓                     | ✓        | ✓            |   |
|          | Pivot Door (PCMCIA) B                               | F1030-40014 | 1                     | 1        | ✓            |   |
|          | Pivot Door (PCMCIA) Left                            | F1052-40007 |                       |          |              | ✓   |
| 11       | Door Modem Blank                                    | F1030-40016 | ✓                     | ✓        | 1            | ✓   |
| 12       | Door RAM  | F1030-40017 | ✓                     | ✓        | ✓            | ✓   |
| 13       | Rubber Foot   | F1030-40018 | 1                     | 1        | $\checkmark$ | ✓   |
|          | Hinge Cap   | F1030-40019 | 1                     | ✓        | <b>√</b>     | <ul> <li>✓</li> </ul>   |
|          | Mouse Button Latch                                  | F1030-40021 | 1                     | 1        | ✓            | 1   |
|          |   | F1030-40025 | 1                     | 1        | 1            | 1   |
|          | Security Latch                                      | F1030-40033 | 1                     | 1        | 1            | 1   |
|          | Eject Button A                                      | F1030-40044 | 1                     | 1        | 1            | 1   |
|          | Eject Button B                                      | F1030-40045 | √                     | 1        | 1            |   |
|          | Eject Arm Left                                      | F1030-40046 | ✓                     | 1        | 1            | <ul> <li>Image: A set of the set of the</li></ul> |
|          | Eject Arm Right                                     | F1030-40047 | 1                     | 1        | 1            |   |
|          | Paw Carrier Srvc Assy                               | F1030-60901 | ·<br>•                | ·        | V            | 1   |
|          | -   | F1030-40050 | ·                     | 1        | ✓            | ✓   |
| 23<br>24 | Door I/O  | F1030-60908 | · ·                   | ·        | ·<br>•       | ·<br>•  |
| 24<br>25 | Pivot Bracket                                       |             | · ·                   | ·        | ✓            | 1   |
|          |   | F1030-60909 | ·                     | •        | •            | •   |
| 26       | Bottom Case   | E4000 00040 | 1                     | 1        | 1            |   |
|          | Bottom Case   | F1030-60910 | v                     | v        | v            | <b>v</b>  |
|          | Bottom Case (silver)                                | F1052-60908 |                       |          |              | ۲.  |
| 27       | Top Case  |             |                       | ~        |              |   |
|          | Top Case  | F1030-60911 | ✓                     | v        | ~            |   |
|          | Top Case (silver)                                   | F1052-60907 |                       |          |              | ×   |
| 28       | LCD Display Assy (new)                              | F1030-60904 | ✓                     | ~        | ~            | ~   |
| 29       | Keyboard  |             |                       |          |              |   |
|          | Keyboard USA  | F1030-80013 | <ul> <li>✓</li> </ul> | <b>√</b> | <b>v</b>     | 1   |
|          | Keyboard German                                     | F1030-80031 | ✓                     | 1        | ✓            | <b>v</b>  |
|          | Keyboard Spanish                                    | F1030-80032 | ✓                     | <b>√</b> | <b>√</b>     | <b>V</b>  |
|          | Keyboard French                                     | F1030-80033 | ✓                     | <b>√</b> | 1            | 1   |
|          | Keyboard International English                      | F1030-80057 | ✓                     | ✓        | ✓            | ✓   |
| 30       | Logic PCA   |             |                       |          |              |   |
|          | Logic PCA (new)                                     | F1030-60907 | ✓                     |          |              |   |
|          | Logic PCA (new)                                     | F1033-60907 |                       | ✓        | <b>√</b>     |   |
|          | Logic PCA (new)                                     | F1052-60906 |                       |          |              | ✓   |
|          | Logic PCA (exchange)                                | F1052-69008 |                       |          |              | ✓   |
| 31       | System ROM  |             |                       |          |              |   |
|          | System ROM (ABA) - US English                       | F1033-60908 | ✓                     | ✓        |              |   |
|          | System ROM (ABB) Int. English                       | F1033-60909 | ✓                     | ✓        |              |   |
|          | System ROM (ABD) German                             | F1033-60910 | ✓                     | ✓        |              |   |
|          | System ROM (ABF) French                             | F1033-60911 | ✓                     | 1        |              |   |
|          | System ROM (ABE Spanish)                            | F1033-60912 | 1                     | ✓        |              |   |
|          | System ROM (ABA) US English                         | F1037-60903 |                       |          | <b>√</b>     |   |
|          | System ROM (ABB) Int. English                       | F1037-60904 |                       |          | 1            |   |
|          | System ROM (ABD) German                             | F1037-60905 |                       |          | 1            |   |
|          | System ROM (ABE) Spanish                            | F1037-60906 |                       |          | 1            |   |
|          | System ROM (ABE) Spanish<br>System ROM (ABF) French | F1037-60907 |                       |          | V            |   |
| 22       | Battery Pack  | F1045-60901 | 1                     | 1        | √            | 1   |
|          |   |             | ✓<br>✓                | ·        | v<br>V       | ·   |
| 33<br>24 | Hard Drive Tray                                     | F1065-60029 | v<br>√                | V<br>V   | v<br>√       | v<br>√  |
|          | Flash Tray  | F1030-60923 | •                     |          |              |   |
| 35       | Mass Storage  | E4040 00000 | 1                     | ~        | 1            | 1   |
|          | 5 MB Flash Disk Card                                | F1012-60902 | v<br>√                | v<br>v   | ✓<br>✓       | v<br>√  |
|          | 10 MB Flash Disk Card                               | F1013-60901 | v                     | ×        |              |   |
|          | 20 MB Flash Disk Card                               | F1014-60901 |                       |          | 1            | ✓   |
|          | 40 MB Hard Drive (DOS/Win/PIM)                      | F1035-60901 |                       |          | 1            |   |
|          | 40 MB Hard Drive (unprogrammed)                     | F1050-60901 | ✓                     | ~        | 1            | ✓   |
|          | 105 MB Hard Drive (DOS/Win/PIM)                     | F1037-60908 |                       |          | <b>√</b>     |   |
|          | 105 MB Hard Drive (Word/Excel)                      | F1037-60909 |                       |          | $\checkmark$ |   |
|          | 105 MB Hard Drive (unprogrammed)                    | F1039-60901 |                       |          | ✓            | ✓   |
|          | 130 MB Hard Drive (unprogrammed)                    | F1057-60901 |                       |          |              | 1   |
|          |   | F1052-60909 |                       |          |              | 1 /   |

Note, this is a partial parts list. For a complete parts list, please refer to Appendix D or the current Product Support Plan.

### Part 2

### Troubleshooting

- OmniBook Self Test
- Troubleshooting Flowchart

### **OmniBook Self-Test**

The OmniBook Self-Test provides on-board hardware and firmware diagnostics. To operate the self-test, perform the following steps:

- 1. Save all files and close all applications: The OmniBook is reset at the end of the self-test.
- 2. Turn the OmniBook OFF.
- 3. Press and hold the [Esc] key and press [ON]. You will hear a short three-tone beep.
- 4. Self Test will initialize and start.
- 5. To run a test:

Highlight the test name and press [ENTER]. Highlight the test name and press [Ctrl][ENTER] to run a longer and more extensive version of a test--not available for all tests. The test runs and its results are reported.

- To run several tests in a continuous loop: Highlight one or more using [ space bar ] and press [ENTER]. Each test runs and its results are reported. Press [Backspace] to stop the loop.
- 7. To exit the self-test, press [Esc].

#### Interpretation of test results

A result of "OK" on any test indicates that the test did not find problems while the unit was operating in its current state. A "BAD" result indicates that the test found a problem while the unit was operating in its current state. A "BAD" result should always be confirmed by running the test in a loop for several iterations or running the long version of the test. Further inspection of the unit to rule out configuration or installation conflicts is necessary prior to diagnosing the unit as needing repair.

Any test that is halted by [Backspace] is shown as "aborted" and no results are displayed.

The OmniBook will not enter sleep mode while the self-test is executing.

#### Loop Back Connectors

In order to run the RS232 serial port or parallel port self-test, a loop back connector is needed. The loop back may be placed on either the OmniBook port or at the end of the corresponding cable. This feature is also helpful in diagnosing a defective serial or parallel cable.

Loop back connectors may be purchased or can easily be constructed. The following illustrations identify the correct pin-out configurations for the serial and parallel loop back connectors.

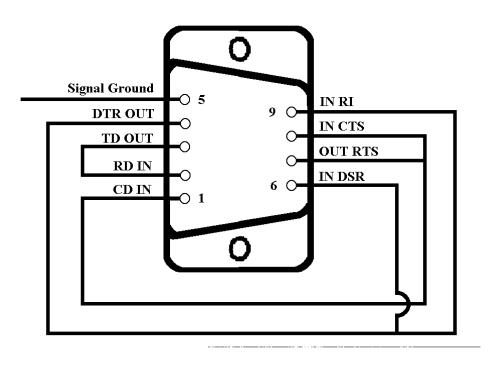


Figure 3 - Serial Loop Back Connector

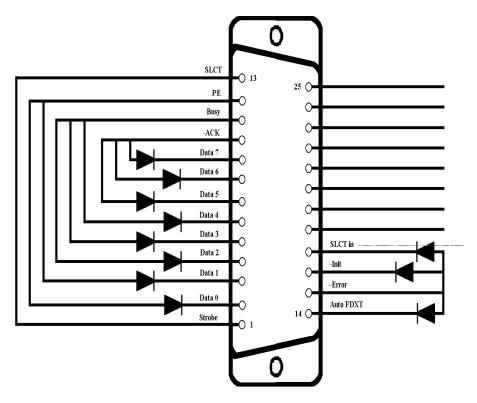


Figure 4 - Parallel Loop Back Connector

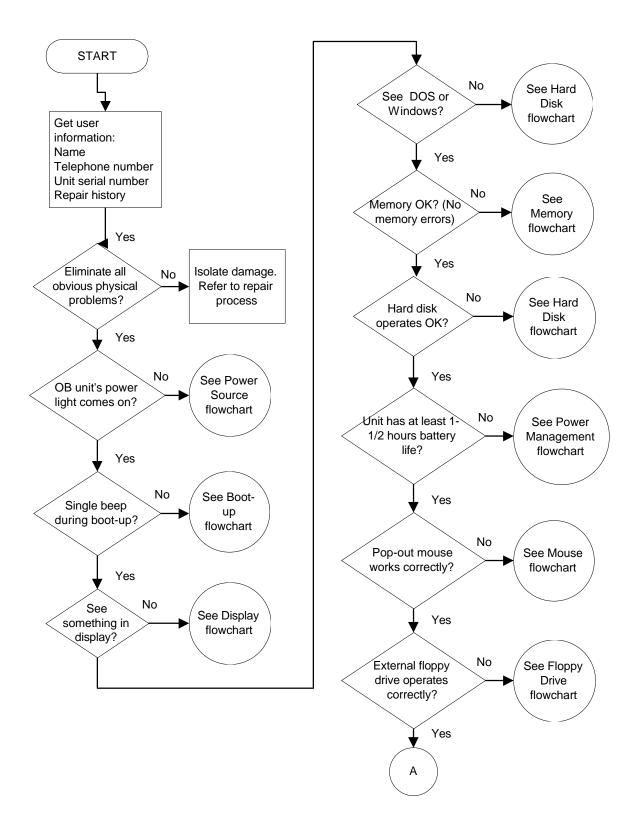
### **Troubleshooting Flowchart**

The following series of flowcharts is intended as a guide for troubleshooting the OmniBook 300, 425, 430, and 530. Each technician should still rely on personal experience and supplemental knowledge when diagnosing a problem.

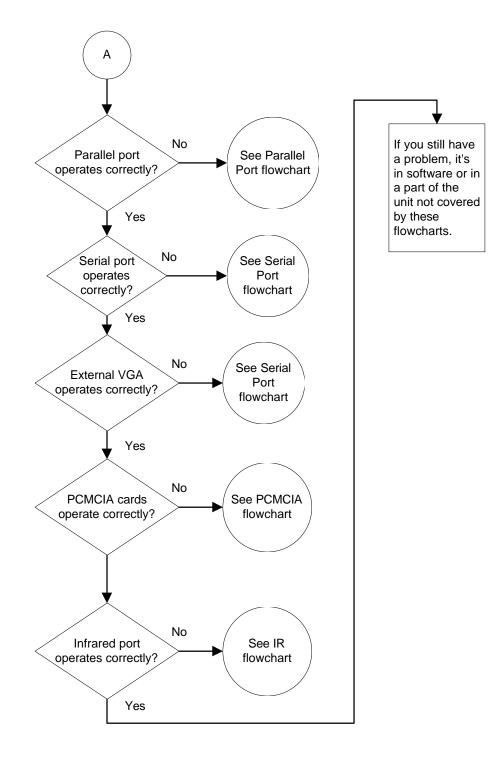
These tips should be kept in mind when referencing the troubleshooting flowcharts:

- Use the Main Troubleshooting Flowchart to isolate the problem to a particular area.
- Use the additional individual troubleshooting flowcharts to narrow down the problem to a specific component or item.
- Always use supplemental information resources, including the Product Support Plan, Service Notes, and the World Wide Web, to aid in diagnosing problem areas.

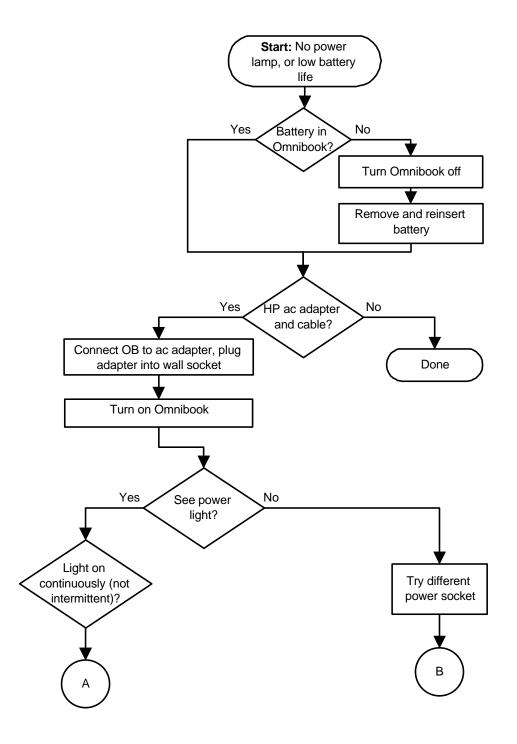
**Main Troubleshooting Flowchart** 



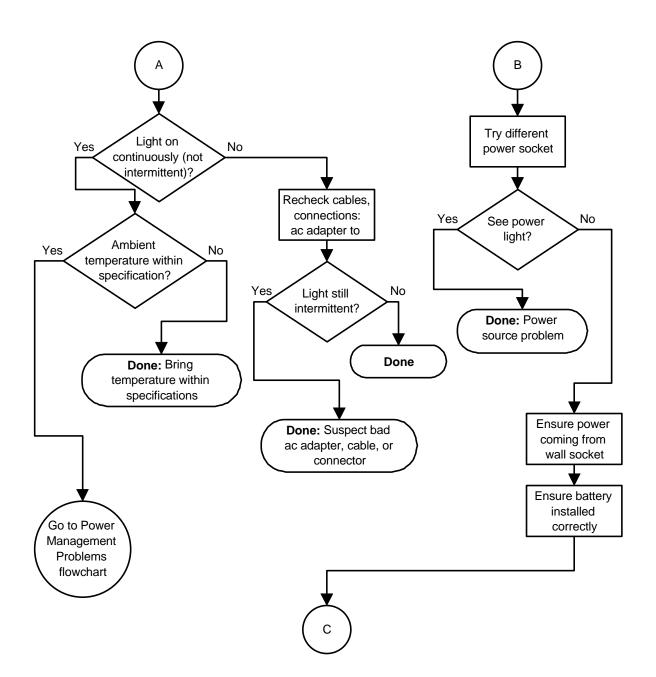




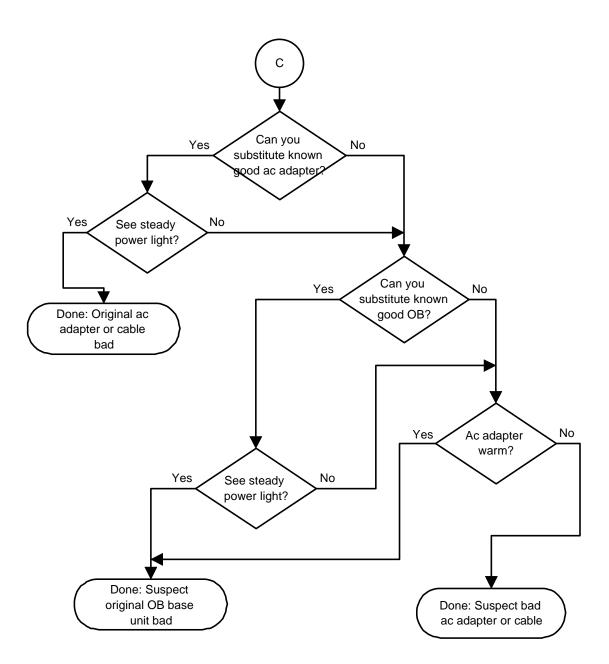
#### **Power Source Problems**



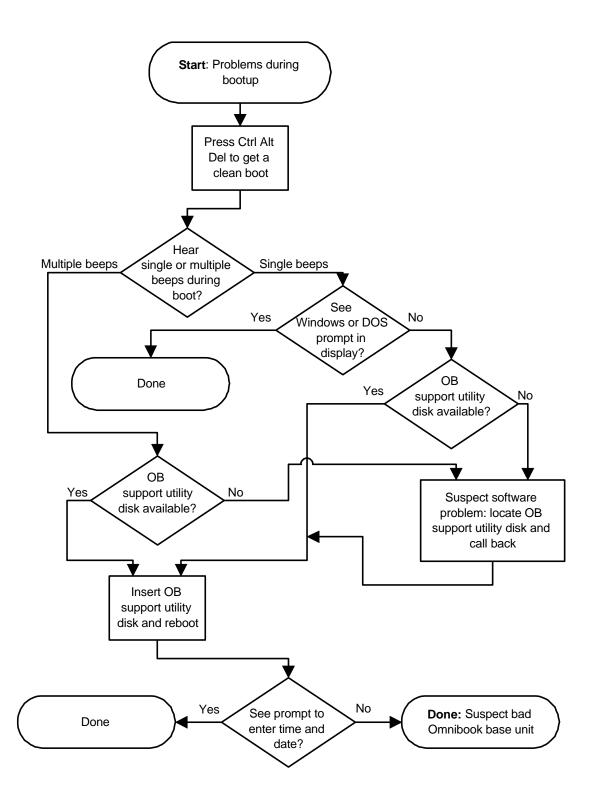




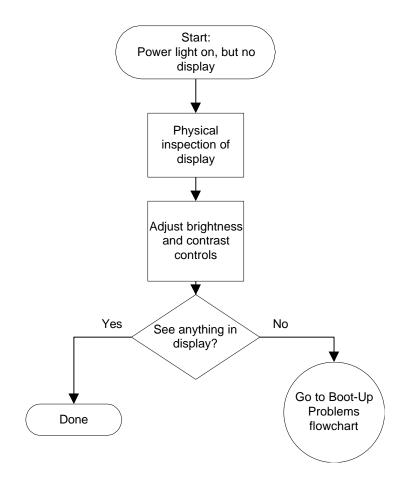




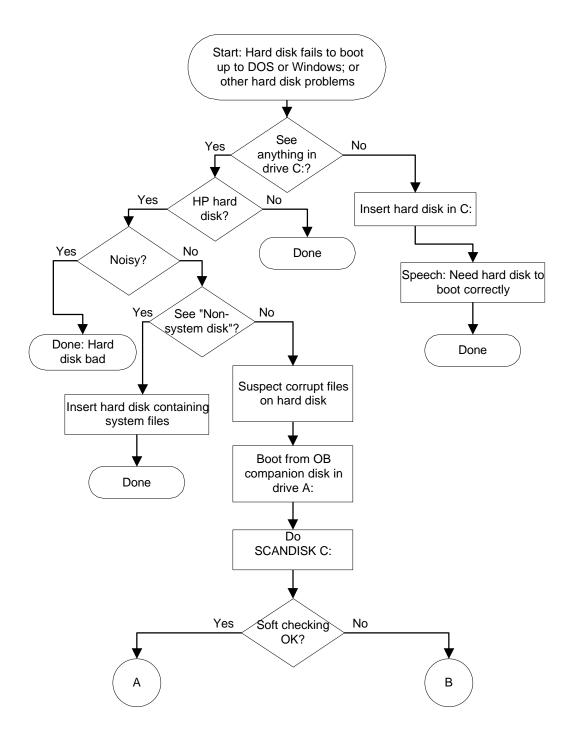
#### **Boot-Up Problems**



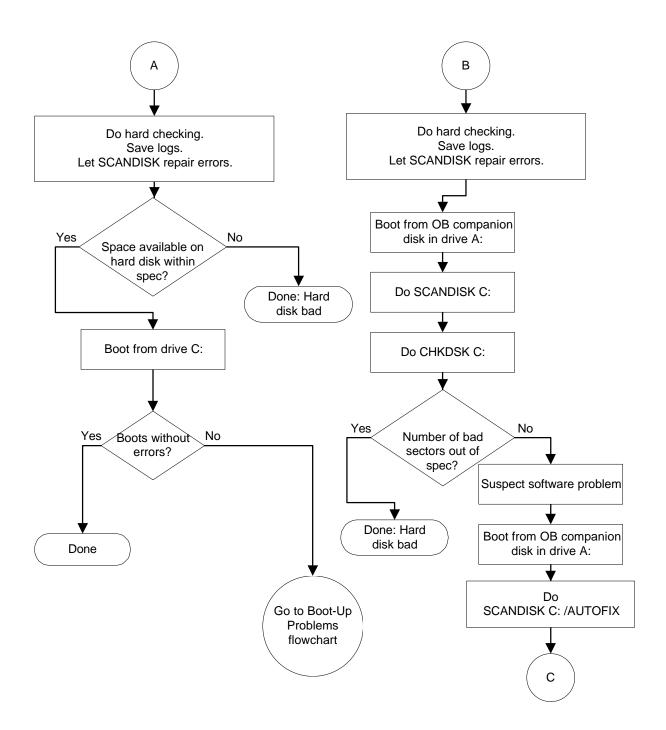
### **Display Problems**



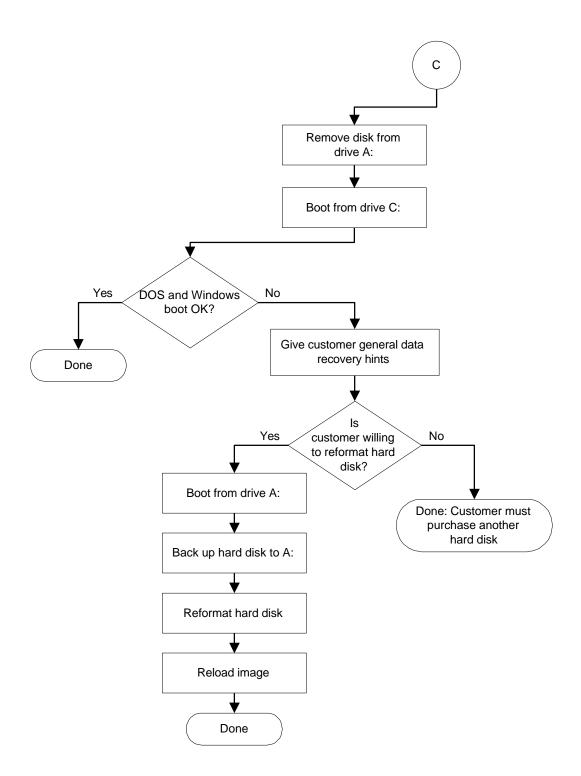
#### **Hard Disk Problems**



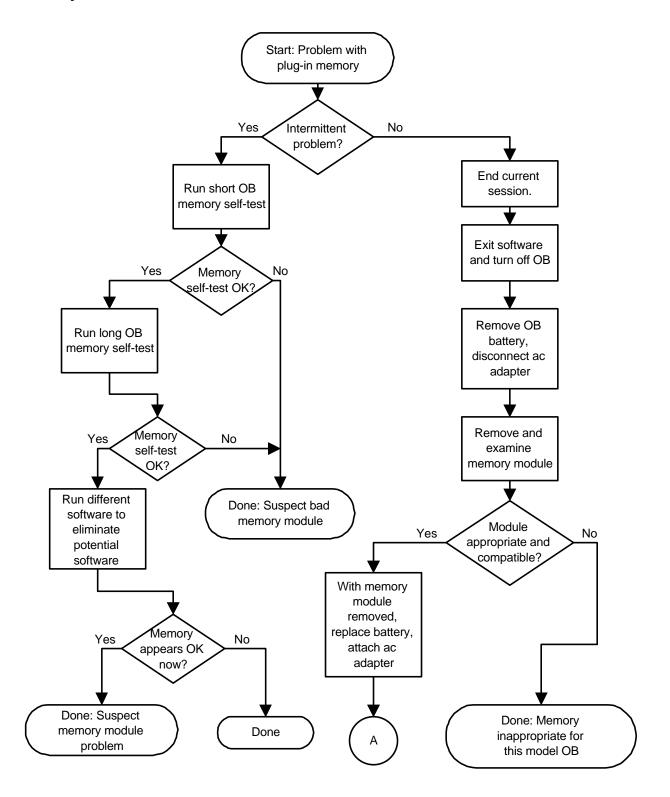




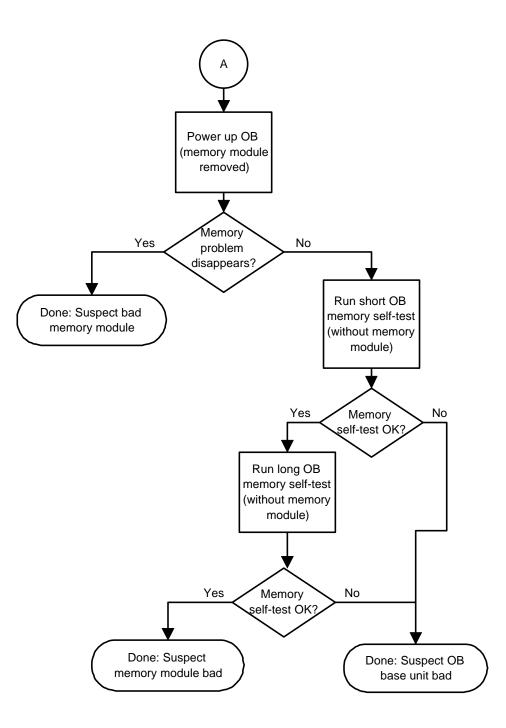




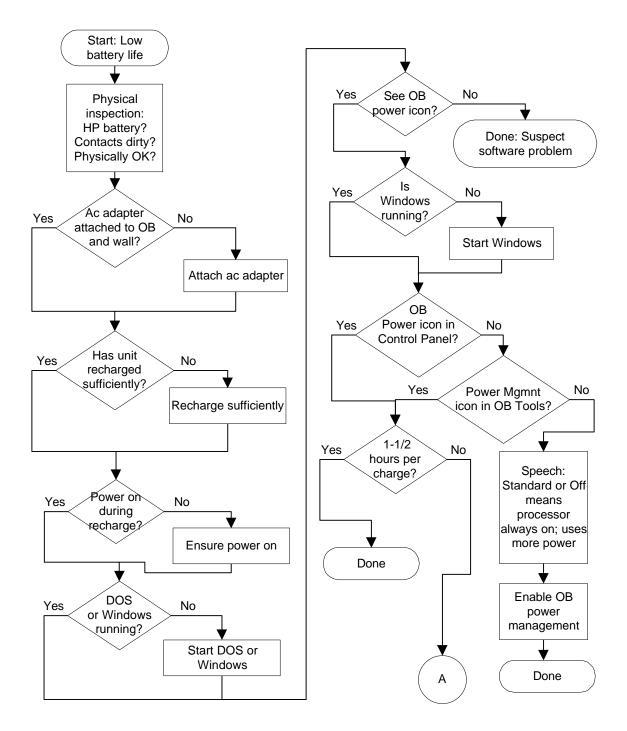
#### **Memory Problems**



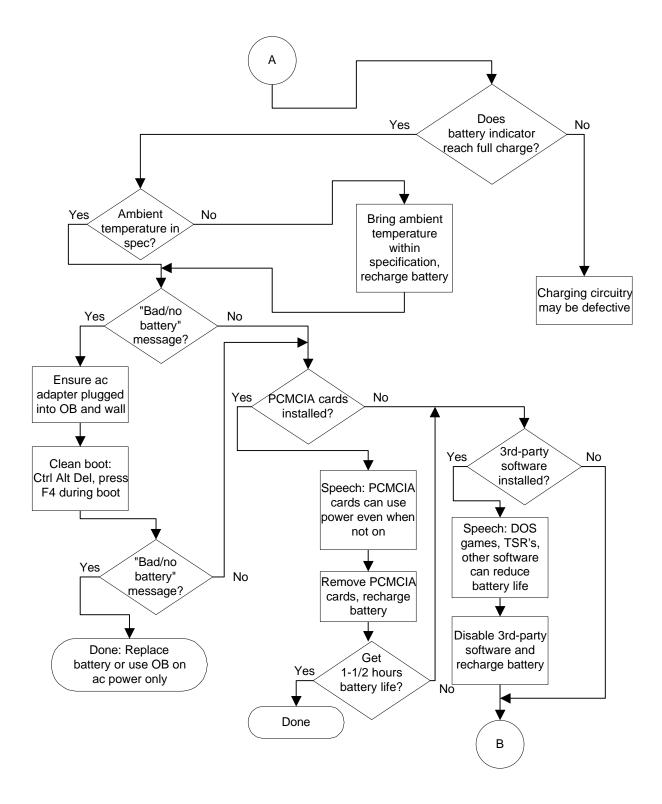
**Memory Problems (continued)** 



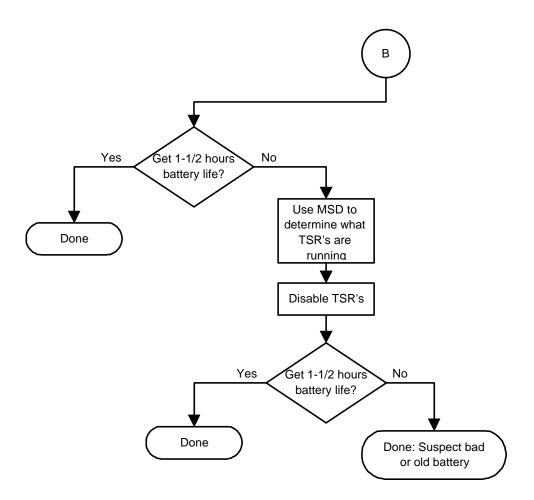




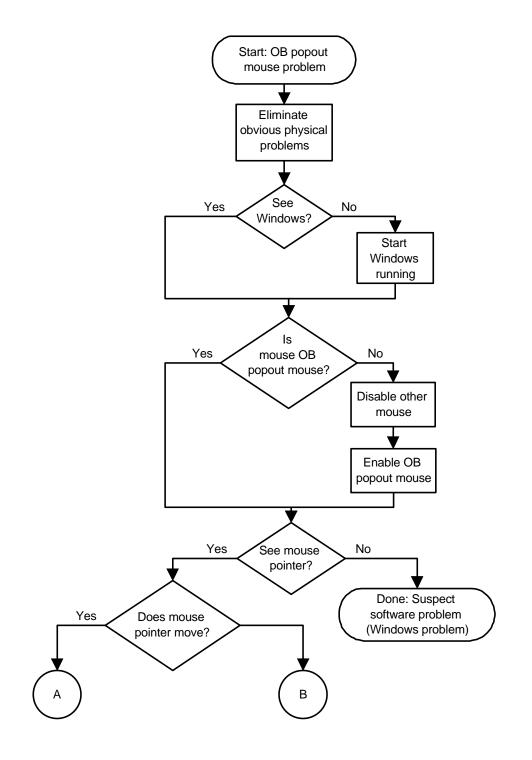
**Power Management Problems (continued)** 



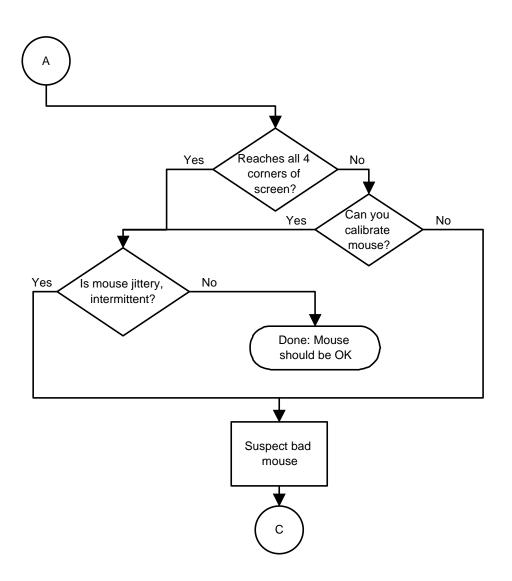
**Power Management Problems (continued)** 



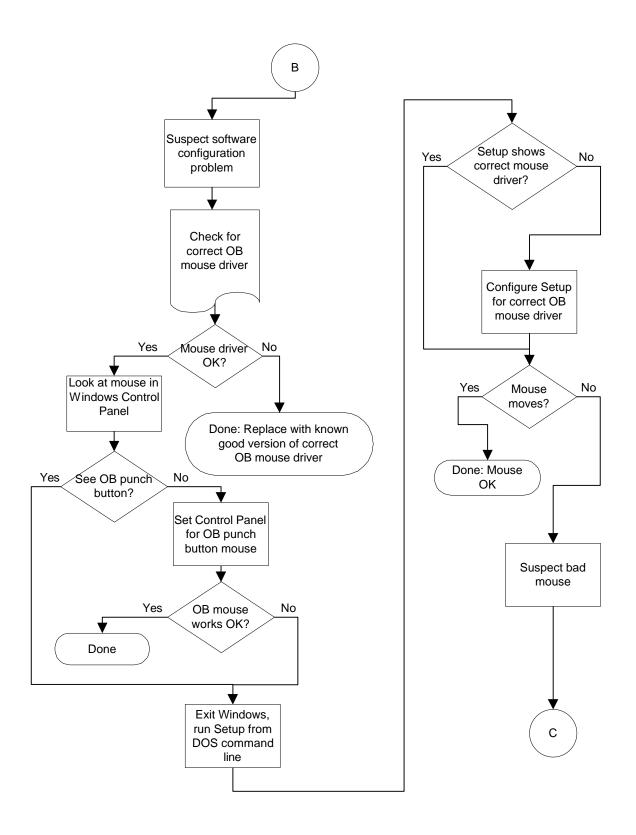
### **Pop-Out Mouse Problems**



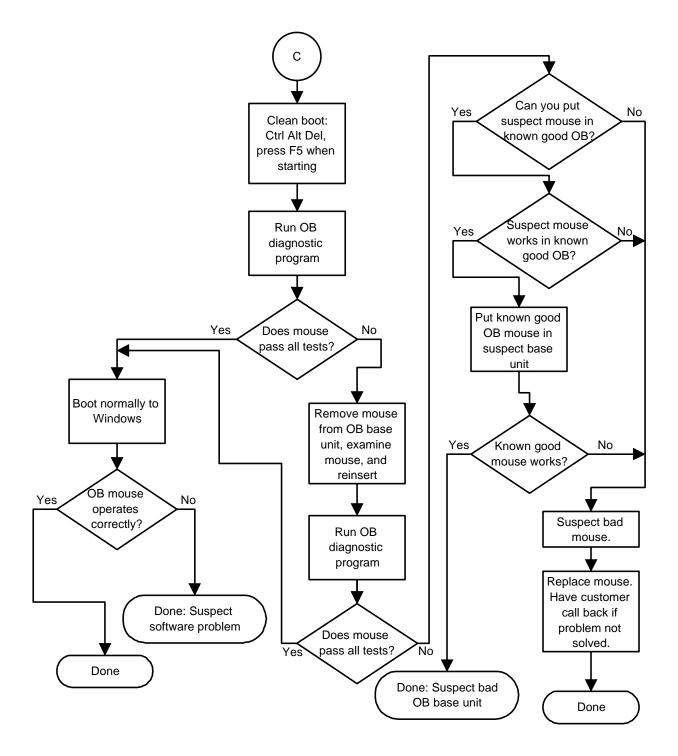




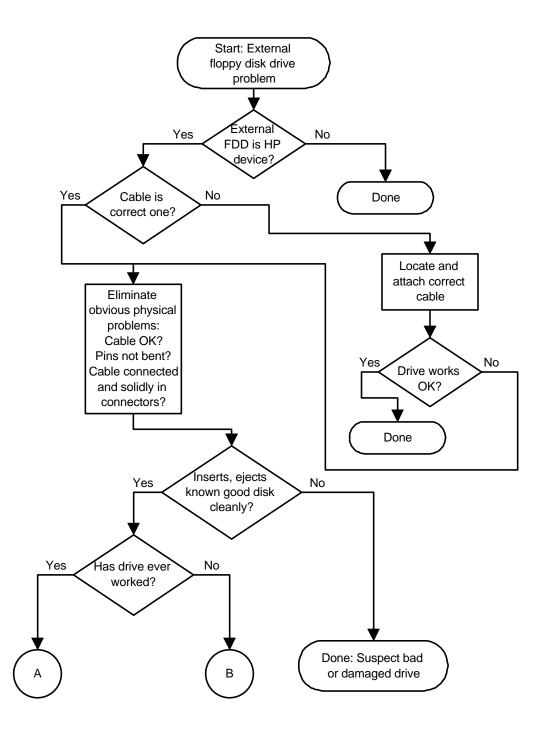
Pop-Out Mouse Problems (continued)



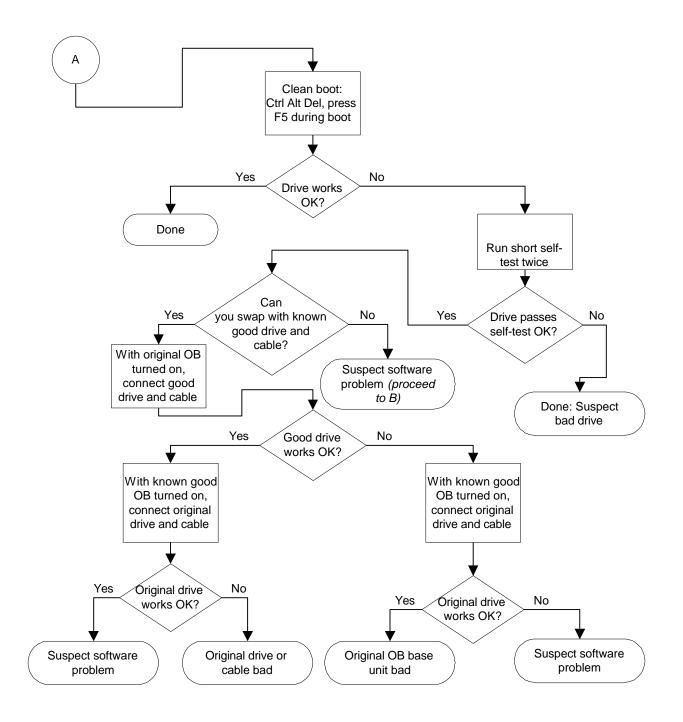
## **Pop-Out Mouse Problems (continued)**



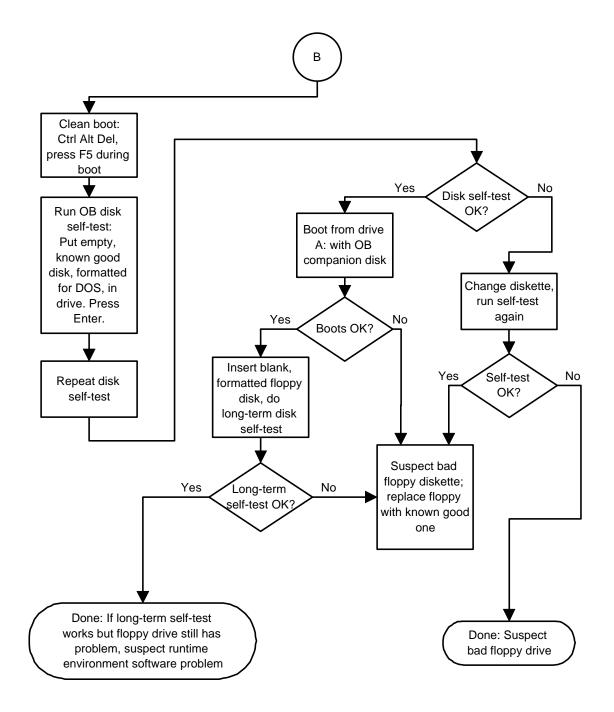
## **Floppy Drive Problems**



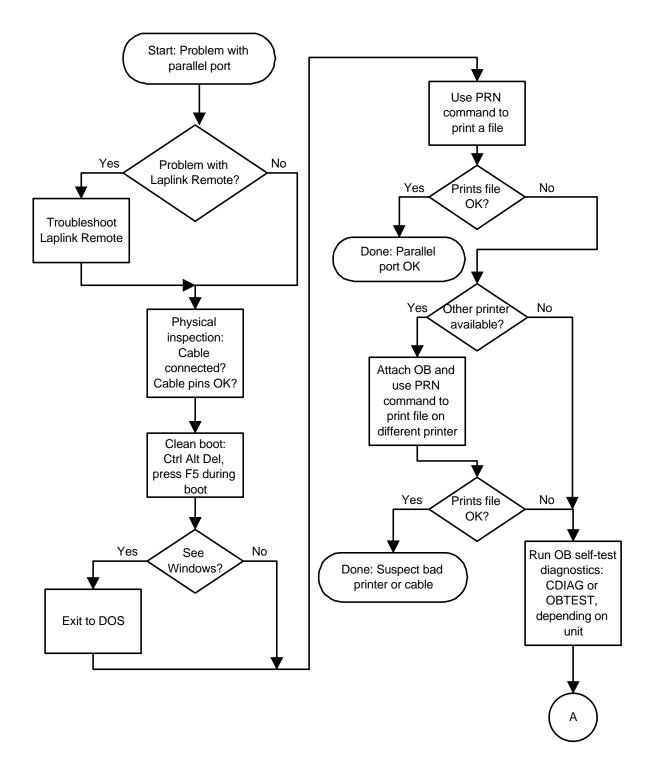
**Floppy Drive Problems (continued)** 



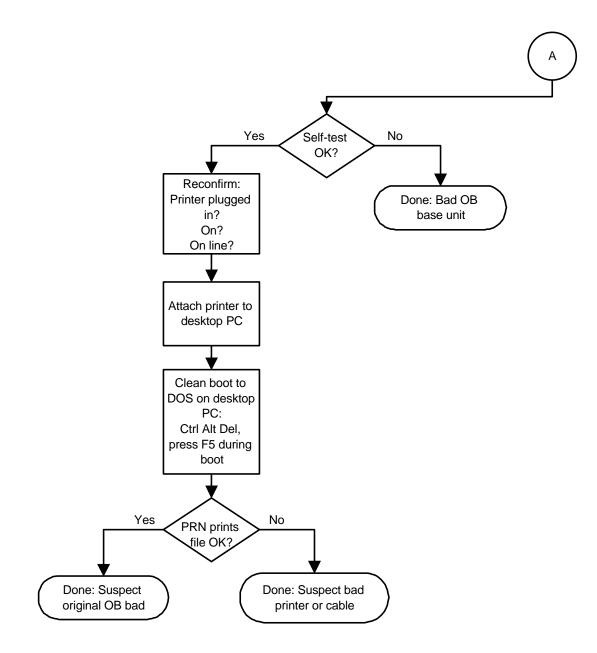
**Floppy Drive Problems (continued)** 



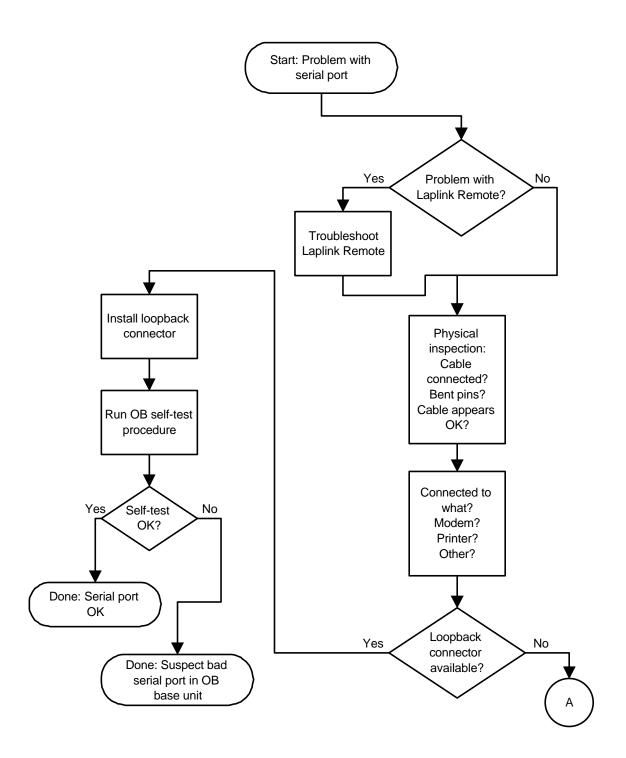
## **Parallel Port Problems**



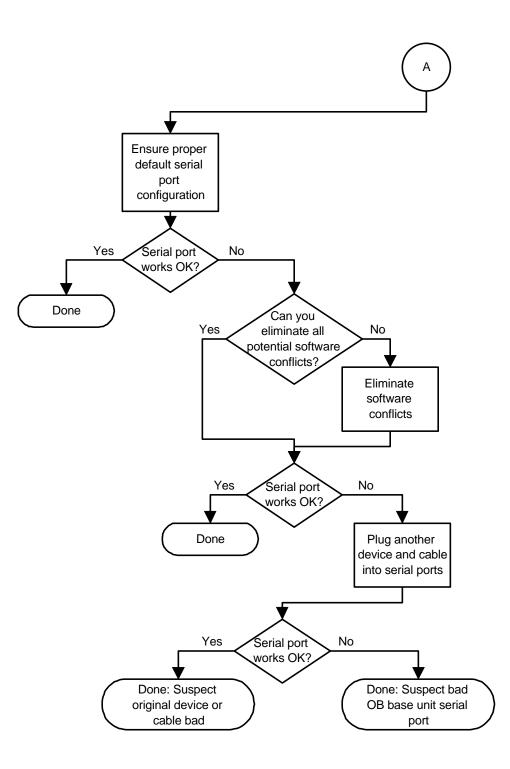
## Parallel Port Problems (continued)



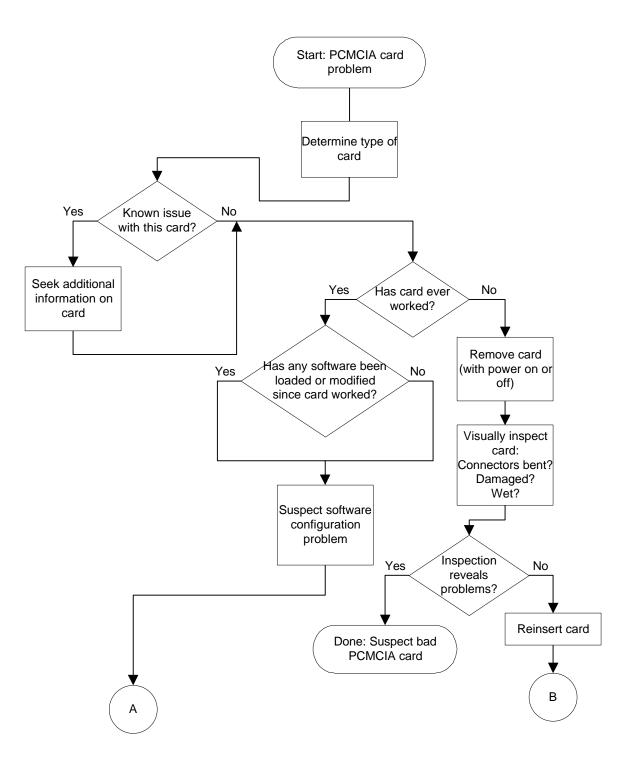
## **Serial Port Problems**



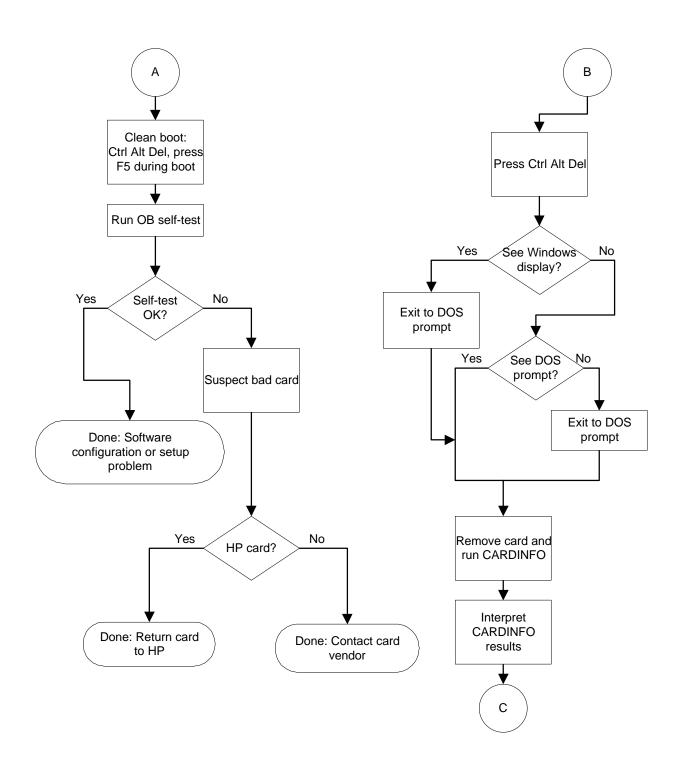
**Serial Port Problems (continued)** 



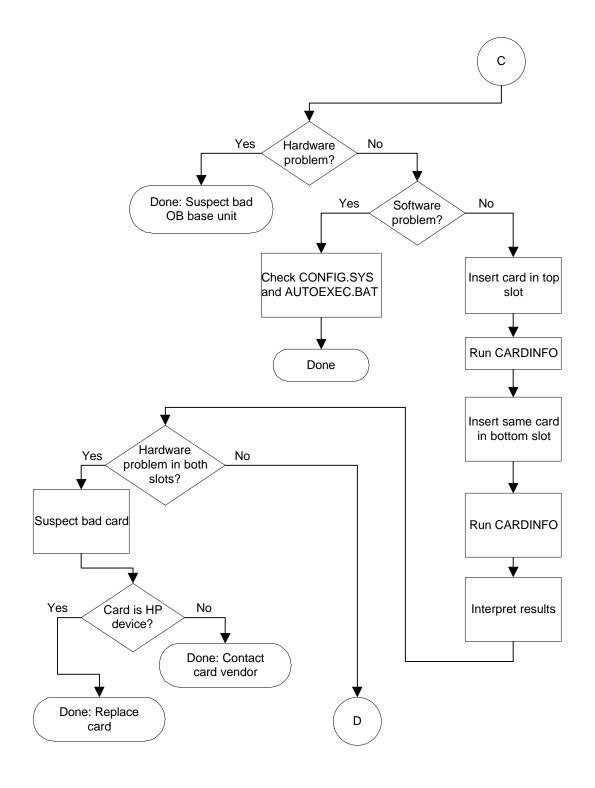
## **PCMCIA** Problems



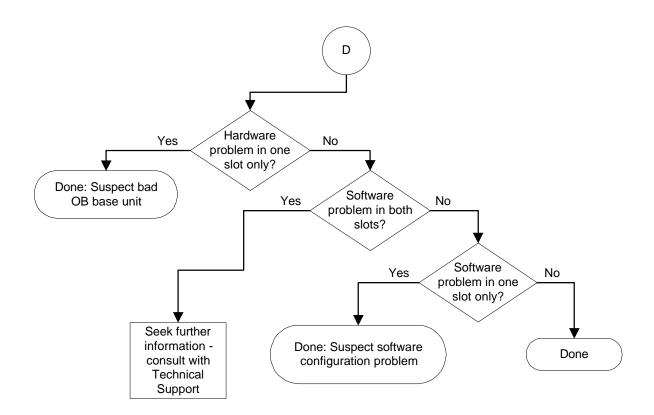




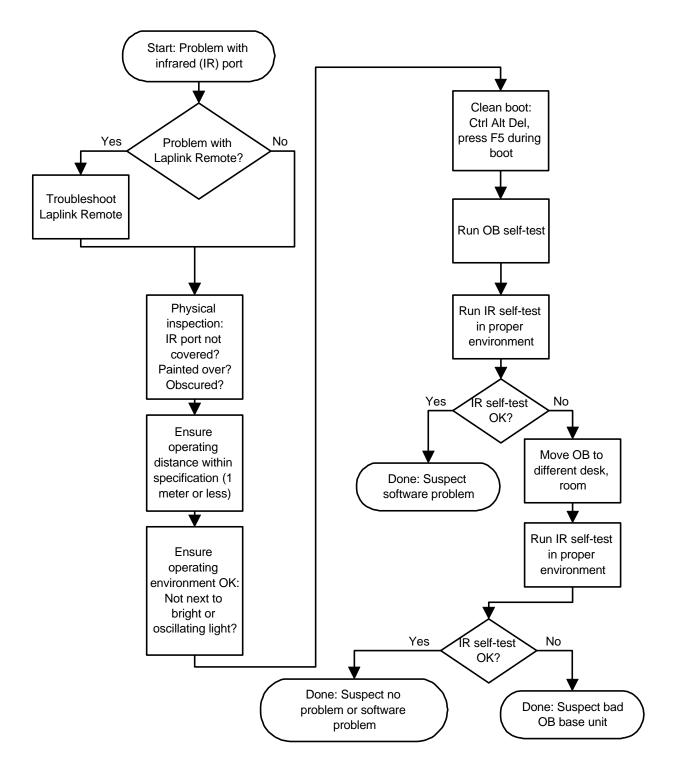
## **PCMCIA Problems (continued)**







### **IR Port Problems**



# Part 3

# Hardware Repair

- Battery
- Memory
- Hard Disk Drive/Flash Card and System ROM
- Mouse
- Small Parts
- Display
- Keyboard
- Logic PCA Board
- Paw Carrier
- Other Components

CAUTION: Always provide proper grounding when performing any of the following repairs. An electrostatic discharge may cause irreparable damage to the OmniBook and its components

## **Battery** (End User Replaceable)

All of the monochrome OmniBook models use the same HP Nickel-Metal-Hydride (NiMH) Battery Pack, part number F1045A (service replacement part number F1045-60901). However, for some models, 1.5 V AA batteries can be used in place of the NiMH battery pack. The following table lists all of the monochrome OmniBooks and the batteries that can be used safely in each model.

|                       | OmniBook 300   | OmniBook 425   | OmniBook 430  | OmniBook 530                              |
|-----------------------|--|--|---|---|
| Flash Disk<br>Version | <ul><li>NiMH Battery<br/>Pack</li><li>AA Alkaline</li><li>AA Lithium</li></ul> | <ul> <li>NiMH Battery<br/>Pack</li> <li>AA Alkaline</li> <li>AA Lithium</li> </ul> | not applicable  | not applicable                            |
| Hard Disk<br>Version  | <ul> <li>NiMH Battery<br/>Pack</li> <li>AA Lithium</li> </ul>                  | <ul> <li>NiMH Battery<br/>Pack</li> <li>AA Lithium</li> </ul>                      | <ul> <li>NiMH Battery<br/>Pack</li> <li>AA Lithium</li> </ul> | <ul> <li>NiMH Battery<br/>Pack</li> </ul> |

# WARNING: Do not mutilate, puncture, or dispose of batteries in fire. The batteries can burst or explode, releasing hazardous chemicals.

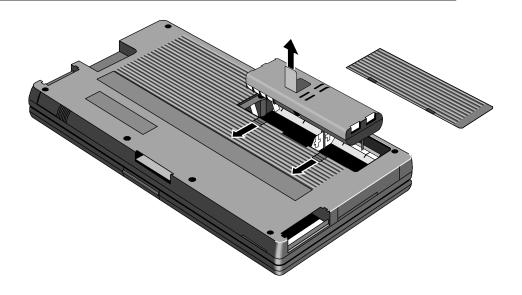
A nickel-metal-hydride rechargeable battery pack must be recycled or disposed of properly. Recycle or discard used size-AA batteries according to the manufacturer's instructions.

#### **Required Equipment**

• none

#### **Removal Procedure**

- 1. Release the two latches on the battery cover on the bottom case, then remove the cover. Refer to the below illustration.
- 2. Do one of the following to remove the battery:
  - If an OmniBook battery pack is installed, lift it out by its tab.
  - If AA batteries are installed in place of the OmniBook battery pack, lift each out individually.



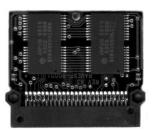
- To replace the battery, do one of the following:
   To replace the OmniBook battery pack, insert the rounded side of the pack into the compartment first. It is not possible to fully insert the battery pack incorrectly.
   To replace AA batteries, orient them as shown by the symbols in the battery
  - compartment.
- 2. Replace and latch the battery cover.

## Memory (End User Replaceable)

The OmniBook 530 uses a unique memory module that is not compatible with the OmniBook 300, 425, or 430. The table below summarizes the compatibility of the memory modules for each OmniBook model.

| Memory<br>Module | Accessory<br>Number | Service Replacement | OB 300       | OB 425 | OB 430 | OB 530       |
|------------------|---------------------|---------------------|--------------|--------|--------|--------------|
| 2-MB             | F1041A              | F1041-60901         | ✓            | ✓      | √      |              |
| 4-MB             | F1042A              | F1038-60901         | $\checkmark$ | ✓      | √      |              |
| 4-MB             | F1054A              | F1054-60901         |              |        |        | $\checkmark$ |
| 8-MB             | F1055B              | F1055-60002         |              |        |        | ✓            |

The following illustration provides a visual representation of the physical differences between the memory module for the OmniBook 300, 425, and 430 and the memory module for the OmniBook 530.



OmniBook 300, 425, and 430



OmniBook 530

Figure 5 - OmniBook Memory Modules

#### **Required Equipment**

• Probe (or similar device) for the OmniBook 300, 425, and 430 only

# **CAUTION:** To avoid damage due to electrostatic discharge, handle the memory module by the edges only.

#### **Removal Procedure**

- 1. Remove the battery and ac adapter from the OmniBook.
- 2. Slide the memory door off (see below illustration).

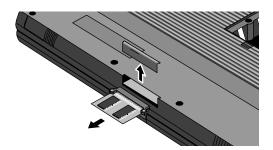


Figure 6 - Removing the Memory Module

- 3. Perform the appropriate action for the corresponding OmniBook:
  - OmniBook 300, 425, or 430 -- Use a probe or similar device to pull on the small post located on the front edge of the memory module.
  - OmniBook 530 -- Flip out the plastic tab on the memory module and pull the module out.

- 1. Insert the memory module into the slot. (It is *not* possible to completely insert the memory if it is upside down.)
  - OmniBook 300, 425, 430 -- the small post on the board faces the bottom surface of the OmniBook.
  - OmniBook 530 the plastic tab on the board faces the bottom surface of the OmniBook.
- 2. Press in the module until it seats fully.
- 3. Replace the slot cover.
- 4. Replace the battery and press reset.

# Hard Disk Drive/Flash Card and System ROM

## (End User Replaceable)

The Hard Disk Drives for the OmniBook 300, 425, 430, and 530 can be reimaged if necessary. If the software is corrupted, or otherwise damaged, on the hard drive, it can be reformatted and the software reloaded. Also, if the hard drive fails and must be replaced, a blank hard drive can be ordered and the appropriate software loaded. The below procedures indicate the proper actions necessary for reloading software on each OmniBook model.

#### For the OmniBook 300 and 425:

- 1. Place the hard drive into the OmniBook.
- 2. Reformat the hard drive.
- 3. Run OBSETUP /F from the System ROM to reload the software onto the hard drive.

#### For the OmniBook 430:

- 1. Place the hard drive into the OmniBook.
- 2. Reboot and press Alt then D to boot from the System ROM.
- 3. Reformat the hard drive.
- 4. Reload the software image from a set of OmniBook 430 Recovery Disks. The Recovery Disks are available on the HP Internal WW Web at http://webmcd.cv.hp.com/prodsupp/archive/.

#### For the OmniBook 530:

- 1. Place the hard drive into the OmniBook.
- 2. Boot from the Companion Disk or other bootable floppy disk.
- 3. Reformat the hard drive.
- 4. Reload the software image from a set of OmniBook 530 Recovery Disks. The Recovery Disks are available on the HP Internal WW Web at http://webmcd.cv.hp.com/prodsupp/archive/.

#### **Required Equipment**

none •

#### **Removal Procedure**

- 1. Exit all applications, including Windows.
- Turn the OmniBook off and remove the battery and ac adapter.
   Turn the OmniBook over, release the two latches on the bottom of the tray, and pull out the tray. See below illustration.

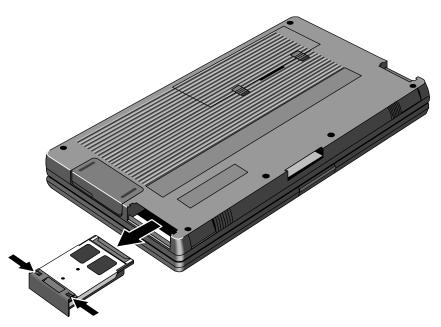


Figure 7 - Removing Card Slot Tray

4. Lift the Hard Disk, Flash Card, or System ROM out of the tray.

- 1. Reverse the above steps to replace the Hard Disk, Flash Card, or System ROM.
- 2. Replace the battery and ac adapter.
- 3. Press reset.

## Mouse

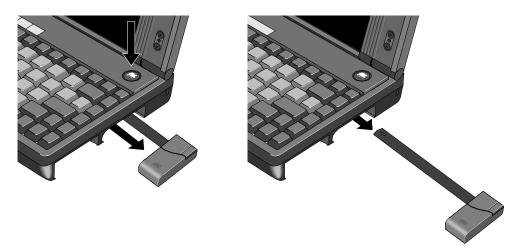
(End User Replaceable)

#### **Required Equipment**

• none

#### **Removal Procedure**

- 1. Press the mouse-eject button to eject the mouse.
- 2. Pull the mouse firmly away from the OmniBook (see below illustration). The entire mouse assembly will pull free.



#### Figure 8 - Removing the Mouse

- 1. Place the end of the mouse "stick" into the mouse housing.
- 2. Slide the mouse into the slot and firmly push the mouse until it is completely flush with the side of the OmniBook.

## Small Parts (End User Replaceable)

The following small parts are all end user replaceable.

### **Battery Door**

Push the two battery door latches away from the battery door. Remove the battery door by lifting up at the notch in the bottom case. Place the battery door, tab side first, over the battery compartment. Slide the two battery latches in place to secure the door.

### Battery Door Latch

Once the battery door is removed (see above), the battery door latches will slide out of the bottom case. To replace, align the sides of the latches with the groves in the slots. Press firmly into place.

#### Blank Modem Door

Use a flat-blade screwdriver or similar device to press the small latch on the bottom of the blank modem door. Pull the door free of the bottom case. To replace, simply reinsert the door into the modem slot and press firmly.

#### Memory Door

Use a flat-blade screwdriver or similar device to pry the memory door from the bottom case. Replace by aligning the edges of the door with the slots on the bottom case. Press firmly into place.

#### I/O Door

To remove the I/O door, open it fully. Flex the middle of the door until the side pins clear the holes in the back case. Reverse to replace.

#### Rubber Feet

Place a probe or similar device between the rubber foot and the plastic of the bottom case. Pry upward to pop the foot out. To replace, firmly press the foot into the hole.

### **PCMCIA Card Tray**

Slide the two tray latches toward each other. Pull the tray out of the card slot. If present, remove the PCMCIA card from the tray. To replace the tray, insert into the appropriate card slot. Slide the two latches away from each other to secure the tray.

## **Display** (HP Authorized Service Providers Only)

#### **Required Equipment**

- Appropriate ESD station
- Torx #6 screwdriver
- 5mm Hexdriver
- Two small flat tip screwdrivers (or similar prying devices)
- Probe

#### **Removal Procedure**

- 1. Remove the battery, ac adapter, mass storage, system card (if applicable), memory module (if installed), modem (if installed), mouse, and any installed PCMCIA accessory cards.
- 2. Remove the four Rubber Feet and seven Screws from the bottom case (see below illustration).

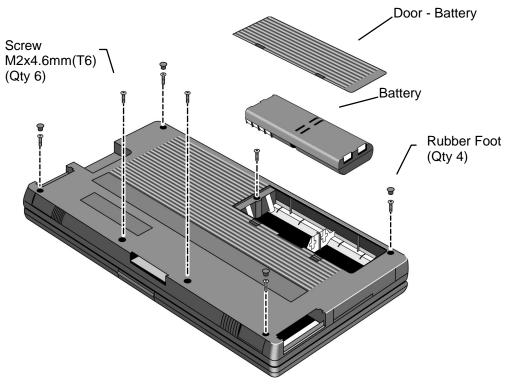


Figure 9 - Outer Bottom Case Components

3. Remove the I/O Door and the four standoffs located on the I/O backplane (see figure below).



Figure 10 - Backplane Standoffs

4. Two flat tip screwdrivers, or similar prying devices, are needed to remove the Top Case and Display Assemblies. Four plastic tabs hold the Top Case and Bottom Case together. Two tabs are located in each PCMCIA slot (see below illustration). Note, the screws seen in the PCMCIA slot do *not* need to be removed.

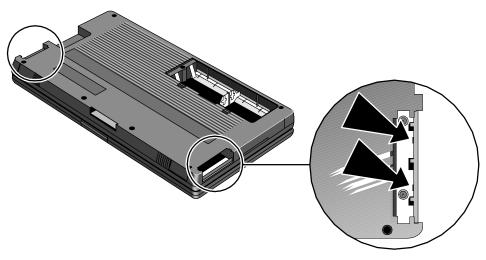


Figure 11 - Bottom Case Tabs

Place a prying device at a tab location between the metal and plastic of the Bottom Case (see figure below, left). Place another prying device in the PCMCIA eject button (see figure below, right). To release the tab, simultaneously twist prying device A while lifting on prying device B. Use caution with this maneuver, as the plastic tabs can break off the Bottom Case. If this occurs, the Bottom Case must be replaced.

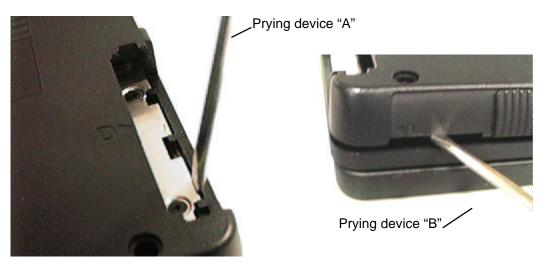


Figure 12 - Bottom Case Prying Locations

- 5. Perform step four for each of the four tabs.
- 6. Once the Bottom Case tabs are released, the Bottom Case and Top Case are being held together only by the display cable and the two keyboard cables. Do not allow the Top Case and Bottom Case to separate at this point. The display cable and keyboard cables will be damaged if they are not properly disconnected.
- 7. Use a prying device to increase the separation of the Top Case and Bottom Case (see figure below). Do not separate the Top Case and Bottom Case more than 1 cm. A separation greater than 1 cm will damage the keyboard flex cables by pulling them out of the zero-force insertion connectors. The intent is to be able to view the display cable, located to the left of the ac adapter socket.

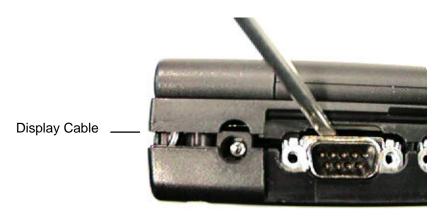


Figure 13 - I/O Port Prying Location

8. With the separation increased slightly, the display cable can be disconnected using a probe. Use caution to keep the OmniBook on a level surface. With the Top Case partially separated, small internal parts may dislodge when the OmniBook is tilted at a sharp angle. Place the probe at the base of the display cable connector between the two rows of pins. Use a rocking motion to lift the cable from the connector. See the below illustration for proper placement of the probe.

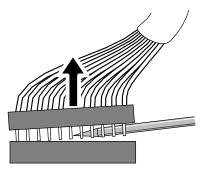


Figure 14 - Disconnecting Display Cable

9. With the display cable removed, the Top Case and Bottom Case can be opened partially to gain access to the keyboard flex cables (see below illustration). Do not open the unit completely as this will damage the keyboard flex cables by pulling them out of the zero-force insertion connectors. Open the zero-force insertion connectors and remove the keyboard flex cables. The Top Case can now be removed completely from the Bottom Case.

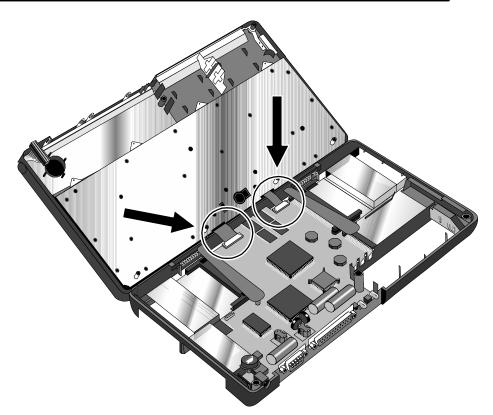


Figure 15 - Keyboard Flex Cables

10. To separate the Keyboard from the Display, five grounding eyelets must be removed from the display posts (see below illustration). Use caution when removing the grounding eyelets, as they can be broken off easily. If this happens, the assembly must be replaced. To prevent the eyelets from breaking, bend the grounding eyelet tabs at the farthest point from the eyelet.

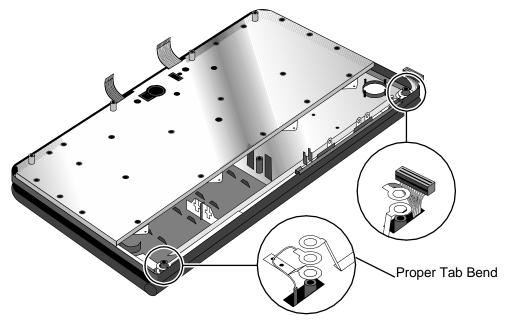


Figure 16 - Display Grounding Eyelets

11. To remove the Display from the Top Case, the display cable and two grounding cables must be guided through the holes in the Top Case.

- 1. Guide the display posts, display cable and two grounding cables on the Display through the holes in the Top Case.
- 2. Replace the grounding eyelets over the display posts (see Figure 16). Use caution when replacing the grounding eyelets, as they can be broken off easily. If this happens, the assembly must be replaced.
- 3. Press the Display and Top Case firmly at each display post to snap the assembly in place.
- 4. Position the Top Case and Display Assembly over the Bottom Case and insert the two keyboard flex cables into the zero-force insertion connectors. Ensure the connectors are fully closed. Once the keyboard flex cables are secured in the connectors, do not allow them to be pulled out. This will damage the cables.

5. To reconnect the display cable, position a probe in the cable as shown in the below illustration.

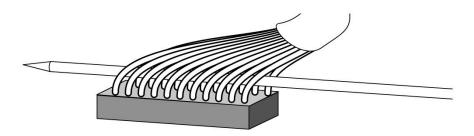


Figure 17 - Display Cable Probe Position

6. Use the probe to connect the display cable into the connector as shown below. Use caution to keep the OmniBook on a level surface. With the Top Case partially separated, small internal parts may dislodge when the OmniBook is tilted at a sharp angle.

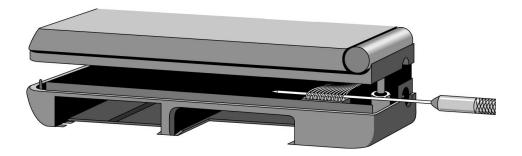


Figure 18 - Reconnecting Display Cable

7. With the display cable reconnected, the I/O grounding eyelets must be slid into place. Use caution when positioning the I/O grounding eyelets as they can be broken off easily. It is acceptable to reassemble the OmniBook with certain I/O grounding eyelets broken if there is at least one eyelet in each of the four positions AND at least two matched sets remaining. See Figure 19, Figure 20, Figure 21, and Figure 22 for examples.

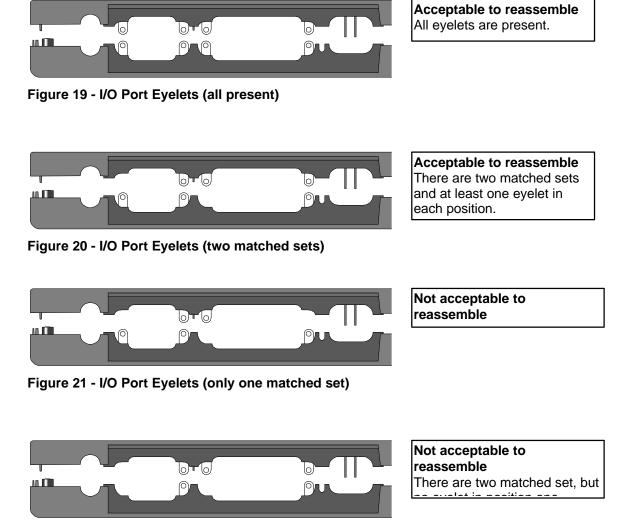


Figure 22 - I/O Port Eyelets (no eyelet in position one)

- 8. Open the display and firmly press the Top Case and Bottom Case together around the entire parameter of the OmniBook. This will lock the tabs of the two cases.
- 9. Replace the seven screws and four standoffs and the remainder of the components.

# **Keyboard** (HP Authorized Service Providers Only)

#### **Required Equipment**

- Appropriate ESD station
- Torx #6 screwdriver
- Two small flat tip screwdrivers (or similar prying devices)
- Probe

#### **Removal Procedure**

- 1. Follow the Display *Removal Procedure* to separate the Display and Top Case from the Bottom Case.
- 2. Once the Display is removed, the Keyboard must now be separated from the Top Case. Hold the Top Case and Keyboard Assembly *exactly* as shown in the below illustration.

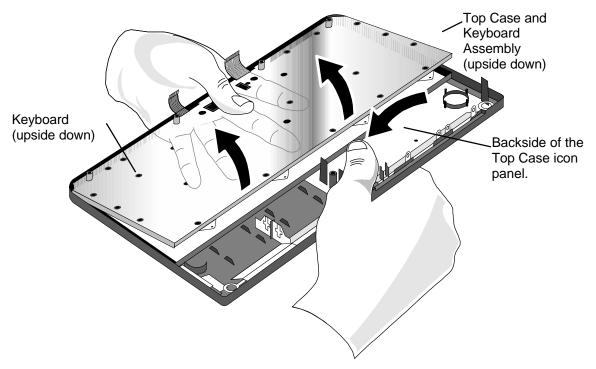


Figure - Keyboard Removal Hand Placement

3. Apply even upward pressure with the fingers of the left hand. At the same time use the tip of the thumb of the right hand to twist the backside of the Top Case icon panel inward and toward the keyboard. There will be a slight bending in the plastic of the Top Case. This is normal and will not damage the assembly.

- 1. To replace the Keyboard, snap it into the Top Case. Ensure the entire perimeter of the Keyboard is securely snapped into place.
- 2. Follow the Display *Replacement Procedure* to replace the Display and remaining components.

# Logic PCA Board (HP Authorized Service Providers Only)

#### **Required Equipment**

- Appropriate ESD station
- Torx #6 screwdriver
- Two small flat tip screwdrivers (or similar prying devices)
- Probe

#### **Removal Procedure**

- 1. Follow the Display *Removal Procedure* to separate the Display and Top Case Assembly from the Bottom Case.
- 2. Remove the Eject Arms (both right and left) and Mouse Button Latch and Spring (see below illustration). Note, the Mouse Latch Spring is very small and can be misplaced easily.

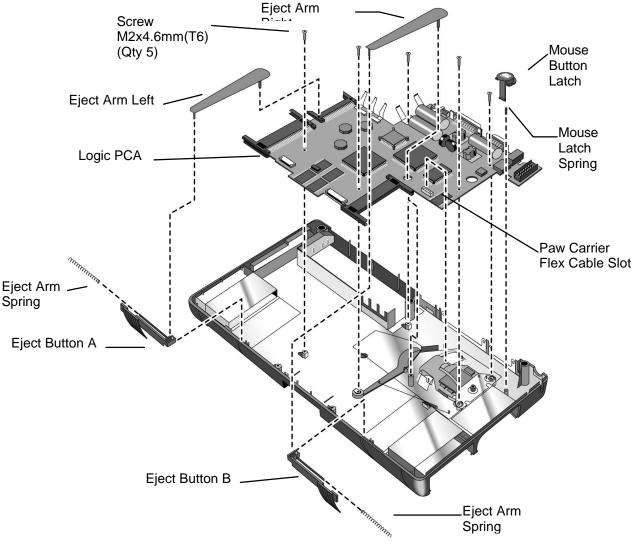


Figure 23 - Logic Board PCA Removal

- 3. The Eject Buttons and Springs do not need to be removed to gain access to the Logic Board. However, because they can be dislodged easily, setting them aside is recommended.
- 4. Remove the Paw Carrier Flex Cable from the zero-force insertion slot.
- 5. Remove the five (5) screws from the Logic Board (see previous illustration).
- 6. The Logic Board can now be lifted from the Bottom Case.

- To replace the Logic Board, reverse the steps in the *Removal Procedure*. Ensure the Paw Carrier flex cable is positioned properly – the end of the cable should be folded along the holes in the cable. This folded portion then needs to be placed between the posts and guided on the bottom case.
- 2. Follow the Display *Replacement Procedure* to replace the Display and remaining components.

# Paw Carrier (Paw Active)

(HP Authorized Service Providers Only)

#### **Required Equipment**

- Appropriate ESD station
- Torx #6 screwdriver
- Two small flat tip screwdrivers (or similar prying devices)
- Probe

#### **Removal Procedure**

- 1. Follow the Logic Board PCA Removal Procedure.
- 2. Remove the Mylar Mouse Shield. Refer to the below illustration for location of components.
- 3. The Mouse Eject Arm and Eject Arm Spring may be removed at this point for convenience.
- 4. Gently bend the Pivot Bracket Tabs upward. Take caution not to break these tabs. If this occurs the Bottom Case must be replaced.
- 5. Remove the Pivot Bracket.
- 6. Lift the Paw Carrier from the plastic posts holding it in place.

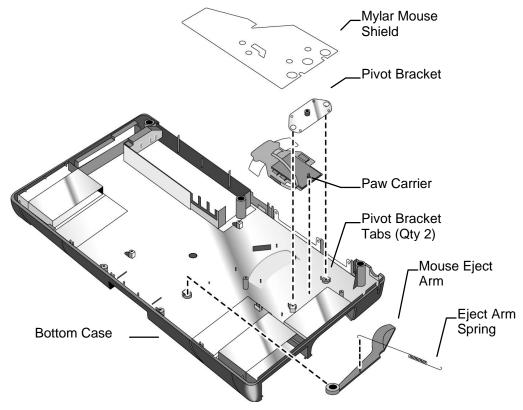


Figure 24 - Paw Carrier Removal

- 1. To replace the Paw Carrier, reverse the steps in the Removal Procedure.
- 2. Follow the Logic Board PCA *Replacement Procedure* to replace the Logic Board and remaining components.

## Other Components (HP Authorized Service Providers Only)

The below table list additional replaceable components and the disassembly procedure(s) necessary to gain access to each.

| Component   | Disassembly<br>Procedure(s)               | Equipment  | Special Notes   |
|---|---|--|---|
| Top Case  | Display<br>Keyboard                       | Torx #6 screwdriver<br>5mm hexdriver<br>Two flat tip screwdrivers<br>Probe |   |
| Bottom Case   | Display<br>Logic PCA Board<br>Paw Carrier | Torx #6 screwdriver<br>5mm hexdriver<br>Two flat tip screwdrivers<br>Probe |   |
| Mouse Button Latch<br>Mouse Latch Spring                    | Display                                   | Torx #6 screwdriver<br>5mm hexdriver<br>Two flat tip screwdrivers<br>Probe |   |
| Mylar Mouse Shield<br>Pivot Bracket                         | Display<br>Logic PCA Board                | Torx #6 screwdriver<br>5mm hexdriver<br>Two flat tip screwdrivers<br>Probe |   |
| Eject Buttons (A&B)<br>Eject Arms (L&R)<br>Eject Arm Spring | Display                                   | Torx #6 screwdriver<br>5mm hexdriver<br>Two flat tip screwdrivers<br>Probe |   |
| Pivot Doors (A&B)<br>Pivot Door Spring                      | Display                                   | Torx #6 screwdriver<br>5mm hexdriver<br>Two flat tip screwdrivers<br>Probe |   |
| Hinge Cap   | Display                                   | Torx #6 screwdriver<br>5mm hexdriver<br>Two flat tip screwdrivers<br>Probe | The Hinge Caps<br>simply slide off of the<br>ends of the Display.       |
| Security Latch  | Display                                   | Torx #6 screwdriver<br>5mm hexdriver<br>Two flat tip screwdrivers<br>Probe | Use a probe to<br>remove the Security<br>Latch from the<br>Bottom Case. |

# **Appendix A - Technical and Resource Specifications**

## **Mass Storage Specifications**

|   | 40MB                                | 105MB                                  | 131MB                                 | Flash Disk<br>Cards (Typical)    |
|---|-------------------------------------|--|---------------------------------------|----------------------------------|
| Average seek  | < 19 ms                             | 19 ms                                  | 19ms                                  | 2-3 ms                           |
| Track to Track seek                                       | 5 ms                                | 6 ms                                   | 6 ms                                  | NA                               |
| Average Latency   | 6.67 ms                             | 6.72 ms                                | 6.72 ms                               | NA                               |
| Rotational speed  | 4503 rev/m                          | 4464 rev/m                             | 4464 rev/m                            | NA                               |
| Data transfer<br>rate<br>Buffer to disc<br>Buffer to host | 13-21 Mbits /sec<br>4.5 Mbytes /sec | 11.4 - 19.2 Mbits/sec<br>4 Mbytes /sec | 11.4 - 19.2 Mbits/sec<br>4 Mbytes/sec | 2.5 MBytes/sec<br>6.0 MBytes/sec |
| Buffer size   | 32 Kbytes static<br>RAM             | 31 Kbytes                              | 31 Kbytes                             | NA                               |
| Spindle start time  | 1 sec typical<br>3 sec maximum      | <2 sec maximum                         | <2 sec maximum                        | NA                               |

## **Card Services and Socket Services Version Matrix**

|                 | OB300         | OB425         | OB430         | OB530 |
|-----------------|---------------|---------------|---------------|-------|
| Card Services   | Card BIOS 1.0 | Card BIOS 1.0 | Card BIOS 1.0 | 2.1   |
| Socket Services | 1.01a         | 1.08          | 1.14          | 2.1   |

## Memory Map

|   | 300/425     | 430       | 430          |  |  |  |
|---|-------------|-----------|--------------|--|--|--|
| F | SYSTEM BIOS | SYSTE     |              |  |  |  |
|   | VGA BIOS    |           |              |  |  |  |
| E | ROM         | VGA       | BIOS         |  |  |  |
|   | DOS         | UMB SPACE | PCMCIA       |  |  |  |
| D | PCN         |           | UMB<br>SPACE |  |  |  |
| С |             |           |              |  |  |  |
| в | VG          | SA RA     | ۹M           |  |  |  |
| A | VG          | SA RA     | ۹M           |  |  |  |

## Upper Memory Block Space

|                     | OB300/425 | OB430     | OB530           |
|---------------------|-----------|-----------|-----------------|
| UMB Space Available | 64k       | 64k + 32k | 112k contiguous |

## **DOS Conventional Memory**

|                        | OB300  | OB425 | OB430 | OB530 |
|------------------------|--------|-------|-------|-------|
| Windows DOS Box        | 315 KB | 315   | 505   | 404   |
| (with LapLink Remote)  |        |       |       |       |
| Exit Windows (with out | 435 KB | 435   | 533   | 437   |
| LapLink Remote)        |        |       |       |       |

## **Appendix B - Power On Self Test Codes**

## **Beep Codes**

Beep Codes are used to identify a Power On Self Test (POST) error that occurs when the screen is not available. Once the screen is operational, diagnostic messages are reported to the screen. There are beep codes for both fatal and nonfatal system board errors.

The codes are shown as x-y-z where 2-2-1 represents 2 beeps - pause - 2 beeps - pause - 1 beep.

#### Fatal Errors

- 1-1-1 CPU failure
- 1-1-3 CMOS failure
- 1-1-4 BIOS Checksum failure
- 1-2-1 8253 timer failure
- 1-2-2 DMA setup failure
- 1-2-3 DMA page register failure
- 1-3-1 RAM refresh not verified
- 1-3-2 SMI RAM bad
- 1-3-3 Low 64K RAM failure
- 1-3-4 Low 64K RAM even/odd failure
- 1-4-1 Low 64K RAM address line failure
- 1-4-2 Low 64K RAM parity error
- 2-1-1 Low 64K RAM bit 0 error
- 2-1-2 Low 64K RAM bit 1 error
- 2-1-3 Low 64K RAM bit 2 error
- 2-1-4 Low 64K RAM bit 3 error
- 2-2-1 Low 64K RAM bit 4 error
- 2-2-2 Low 64K RAM bit 5 error
- 2-2-3 Low 64K RAM bit 6 error
- 2-2-4 Low 64K RAM bit 7 error
- 2-3-1 Low 64K RAM bit 8 error
- 2-3-2 Low 64K RAM bit 9 error
- 2-3-3 Low 64K RAM bit 10 error
- 2-3-4 Low 64K RAM bit 11 error
- 2-4-1 Low 64K RAM bit 12 error
- 2-4-2 Low 64K RAM bit 13 error
- 2-4-3 Low 64K RAM bit 14 error
- 2-4-4 Low 64K RAM bit 15 error
- 3-1-1 DMA #2 register error
- 3-1-2 DMA #1 register error
- 3-1-3 8259 #1 error
- 3-1-4 8259 #2 error
- 3-2-4 8042 KB controller error
- 3-3-4 Video initialization error
- 3-4-1 Video retrace failure
- 3-4-2 Video ROM-scan in progress
- 3-4-3 Video ROM-scan error

#### Non-Fatal Errors

- 4-2-1 8253 timer tick test
- 4-2-2 Shutdown/Restart sequence
- 4-2-3 Gate A20 failure
- 4-2-4 Unexpected virtual mode interrupt
- 4-3-1 RAM test in progress
- 4-3-3 8253 timer channel 2 test
- 4-3-4 Time of day clock test
- 4-4-1 Serial port test
- 4-4-2 Parallel port test
- 4-4-3 Math coprocessor test

## **Display Codes**

There are a number of Power On Self Test (POST) tests that are performed after the Beep Code tests. Failure of one or more of these tests will result in a displayed failure code (such as 0240). It is extremely important not to interpret a failure code immediately as a hardware failure. The failure should be confirmed with a clean boot. A clean boot is defined as pressing the reset button after removing all accessories (including memory cards, external floppy drive, modems, PCMCIA cards, and printers) and providing a reliable power source.

The following list explains a number of POST Display Codes. Note, not all codes are available on all models of the OmniBook.

| No Error; Self-Test         0000h         test passed           Routine Passed |                |
|--|----------------|
|  |                |
| 80x86 Microprocessor 000fh MPU failed self test Error                          |                |
|  |                |
| BIOS ROM Checksum0010herrors relating to the BICErrorschecksums                | S rom          |
| 0011h  |                |
|  |                |
| <b>Real Time Clock Errors</b> 0110h 011X where X = bad reg                     | ister          |
| 0120h RTC clock tick error   |                |
|  |                |
| CMOS Errors 0240h CMOS power bad   |                |
| 0241h CMOS checksum bad  |                |
| 0280h HP checksum bad  |                |
| 0282h EISA checksum bad  |                |
| error code 0281 was previously used  |                |
|  |                |
|  |                |
| 8041 Errors 0301h did not read 0AAH comm                                       |                |
| 0302h did not respond to 0AAH  |                |
| 0303h bad Response to 0AAH   |                |
| 0305h did not respond when se volume   | tting keyclick |
| 0306h did not read 0C0H comn   | nand           |
| 0307h did not respond to 0C0H  | command        |
| 0308h keyboard fuse is open  |                |
| 0311h did not read 060H comm   | and            |
| 0312h did not read data for 060  | H command      |
| 0341h did not read kbd interfac  | e test cmd     |
| 0342h did not respond to kbd ir  | trf test       |
| 0342h add 1-4 to this to get   |                |
| 00343h kbd clock line stuck lov  | v              |
|  |                |
| 00344h kbd clock line stuck hig  | jh             |
| 00344h kbd clock line stuck hig<br>00345h kbd data line stuck low              |                |
|  |                |
| 00345h kbd data line stuck low   |                |

|  | 0352h  | kbd not connected  |  |  |  |
|--|--|--|--|--|--|
|  | 0353h  | no response from kbd test  |  |  |  |
|  | 0354h  | kbd test failed  |  |  |  |
|  |  | 304, 0313-0314, 0321-0323, 0331-033C were  |  |  |  |
|  | previously use   | ed   |  |  |  |
| AUX Self Test Errors   | 03E0h  | send enable-aux cmd to 8042 cmd byte failed  |  |  |  |
|  | 03E1h  | 8042 failed to accept write-aux-<br>device cmd   |  |  |  |
|  | 03E2h  | write-aux-device cmd not sent by 8042  |  |  |  |
|  | 03E3h  | reset-aux cmd not accepted by 8042   |  |  |  |
|  | 03E4h  | 8042 failed to send aux-interface-test   |  |  |  |
|  | 03E5h  | no reply for aux-interface-test cmd<br>from 8042   |  |  |  |
|  | 03E6h  | aux device clock line stuck low  |  |  |  |
|  | 03E7h  | aux device clock line stuck high   |  |  |  |
|  | 03E8h  | aux device data line stuck low   |  |  |  |
|  | 03E9h  | aux device data line stuck high  |  |  |  |
|  | 03EAh  | no reply for aux-reset cmd from aux  |  |  |  |
|  | 03EBh  | aux failed to perform reset  |  |  |  |
|  | 03ECh  | send default cmd to 8042 cmd byte  |  |  |  |
|  |  | failed   |  |  |  |
| Protected-Mode Switch<br>Error                                     | 0401h  | failed to switch to protected mode   |  |  |  |
|  | error code 0500 was previously used  |  |  |  |  |
|  |  |  |  |  |  |
|  |  | · · · · ·  |  |  |  |
| Serial and Parallel Test<br>Errors                                 | 0503h  | no serial port   |  |  |  |
|  | 0503h<br>0505h   | · · · · ·  |  |  |  |
|  | 0503h  | no serial port   |  |  |  |
| Errors   | 0503h<br>0505h<br>0543h  | no serial port<br>bad serial port<br>no parallel port  |  |  |  |
| Errors<br>Keyboard Device  | 0503h<br>0505h   | no serial port<br>bad serial port<br>no parallel port<br>kbd has keys stuck  |  |  |  |
| Errors   | 0503h<br>0505h<br>0543h  | no serial port<br>bad serial port<br>no parallel port  |  |  |  |
| Errors<br>Keyboard Device  | 0503h<br>0505h<br>0543h<br>0600h   | no serial port<br>bad serial port<br>no parallel port<br>kbd has keys stuck<br>06XXh where XX = the scan code of   |  |  |  |
| Errors<br>Keyboard Device  | 0503h<br>0505h<br>0543h  | no serial port<br>bad serial port<br>no parallel port<br>kbd has keys stuck<br>06XXh where XX = the scan code of   |  |  |  |
| Errors<br>Keyboard Device<br>Errors<br>System Speed Test           | 0503h<br>0505h<br>0543h<br>0600h   | no serial port<br>bad serial port<br>no parallel port<br>kbd has keys stuck<br>06XXh where XX = the scan code of<br>the stuck key  |  |  |  |
| Errors<br>Keyboard Device<br>Errors<br>System Speed Test           | 0503h<br>0505h<br>0543h<br>0600h<br>0702h  | no serial port<br>bad serial port<br>no parallel port<br>kbd has keys stuck<br>06XXh where XX = the scan code of<br>the stuck key<br>timer failed to interrupt   |  |  |  |
| Errors<br>Keyboard Device<br>Errors<br>System Speed Test           | 0503h<br>0505h<br>0543h<br>0600h<br>0702h<br>0703h   | no serial port         bad serial port         no parallel port         kbd has keys stuck         06XXh where XX = the scan code of the stuck key         timer failed to interrupt         CPU clock too slow in SLOW speed  |  |  |  |
| Errors<br>Keyboard Device<br>Errors<br>System Speed Test           | 0503h<br>0505h<br>0543h<br>0600h<br>0702h<br>0702h<br>0703h<br>0704h   | no serial port         bad serial port         no parallel port         kbd has keys stuck         06XXh where XX = the scan code of the stuck key         timer failed to interrupt         CPU clock too slow in SLOW speed         CPU clock too fast in SLOW speed   |  |  |  |
| Errors<br>Keyboard Device<br>Errors<br>System Speed Test           | 0503h<br>0505h<br>0543h<br>0600h<br>0702h<br>0702h<br>0703h<br>0704h<br>0707h<br>0708h   | no serial port<br>bad serial port<br>no parallel port<br>kbd has keys stuck<br>06XXh where XX = the scan code of<br>the stuck key<br>timer failed to interrupt<br>CPU clock too slow in SLOW speed<br>CPU clock too fast in SLOW speed<br>CPU clock too slow in FAST speed<br>CPU clock too fast in FAST speed<br>CPU clock too fast in FAST speed<br>CPU clock too fast in FAST speed   |  |  |  |
| Errors<br>Keyboard Device<br>Errors<br>System Speed Test           | 0503h<br>0505h<br>0543h<br>0600h<br>0702h<br>0702h<br>0703h<br>0704h<br>0707h<br>0708h<br>error codes 07                                     | no serial port         bad serial port         no parallel port         kbd has keys stuck         06XXh where XX = the scan code of the stuck key         timer failed to interrupt         CPU clock too slow in SLOW speed         CPU clock too fast in SLOW speed         CPU clock too fast in FAST speed         failed timer test   |  |  |  |
| Errors<br>Keyboard Device<br>Errors<br>System Speed Test<br>Errors | 0503h<br>0505h<br>0543h<br>0600h<br>0702h<br>0702h<br>0703h<br>0704h<br>0707h<br>0708h<br>error codes 07<br>previously use<br>1100h          | no serial port         bad serial port         no parallel port         kbd has keys stuck         06XXh where XX = the scan code of the stuck key         timer failed to interrupt         CPU clock too slow in SLOW speed         CPU clock too fast in SLOW speed         CPU clock too fast in FAST speed         Too-0701, 0705-0706, 0709-070C were         ad         failed timer test         110Xh where X = failed timer # |  |  |  |
| Errors<br>Keyboard Device<br>Errors<br>System Speed Test<br>Errors | 0503h<br>0505h<br>0543h<br>0600h<br>0702h<br>0702h<br>0703h<br>0704h<br>0707h<br>0708h<br>error codes 07<br>previously use                   | no serial port         bad serial port         no parallel port         kbd has keys stuck         06XXh where XX = the scan code of the stuck key         timer failed to interrupt         CPU clock too slow in SLOW speed         CPU clock too fast in SLOW speed         CPU clock too fast in FAST speed         failed timer test   |  |  |  |
| Errors<br>Keyboard Device<br>Errors<br>System Speed Test<br>Errors | 0503h<br>0505h<br>0543h<br>0600h<br>0702h<br>0702h<br>0703h<br>0704h<br>0707h<br>0708h<br>error codes 07<br>previously use<br>1100h<br>1200h | no serial port         bad serial port         no parallel port         kbd has keys stuck         06XXh where XX = the scan code of the stuck key         timer failed to interrupt         CPU clock too slow in SLOW speed         CPU clock too fast in SLOW speed         CPU clock too fast in FAST speed         CPU clock too fast in FAST speed         CPU clock too fast in FAST speed         700-0701, 0705-0706, 0709-070C were         ad         failed timer test         110Xh where X = failed timer #         no refresh tick         refresh signal stuck low   |  |  |  |
| Errors<br>Keyboard Device<br>Errors<br>System Speed Test<br>Errors | 0503h<br>0505h<br>0543h<br>0600h<br>0702h<br>0702h<br>0703h<br>0704h<br>0707h<br>0708h<br>error codes 07<br>previously use<br>1100h<br>1200h | no serial port         bad serial port         no parallel port         kbd has keys stuck         06XXh where XX = the scan code of the stuck key         timer failed to interrupt         CPU clock too slow in SLOW speed         CPU clock too fast in SLOW speed         CPU clock too slow in FAST speed         CPU clock too fast in FAST speed         CPU clock too fast in FAST speed         rou-oron1, 0705-0706, 0709-070C were         add         failed timer test         110Xh where X = failed timer #         no refresh tick  |  |  |  |

|  |                | Y = error type  |
|--|----------------|---|
|  | 1300h          | error code displayed if fdc is not<br>configured properly                                     |
|  | 1301h          | error code if board is not ready  |
|  | 1302h          | error code if cmos says slot is empty   |
|  |                | but a card is present in the slot   |
|  | 1303h          | error code if cmos says slot does not<br>have board with readable id but can<br>read board id |
|  | 1304h          | error code if cmos id and board id do not match   |
|  | 1305h          | error code if incomplete configuration bit is set   |
|  |                |   |
| Memory Configuration<br>(POST) Errors    | 2000h          | bad port or wrong memory board  |
|  | 2001h          | bad port or wrong board type  |
|  | 2002h          | port reports null or no SIMMs   |
|  | 2003h          | can't mix single and double density SIMM parts  |
|  | 2005h          | physical SIMM config. invalid 20X5h   |
|  |                | X = the memory bank the checking  |
|  |                | routine stopped at - banks are  |
|  | 000011         | numbered 0, 1, 2, or 3  |
|  | 2006H          | bad memory controller   |
| DMA Errors                               | 21XYh          | DMA controller errors   |
| DWA EITOIS                               | 217111         | XY = 0001 bbbb = register bbbb of   |
|  |                | controller 01 failed write/read test  |
|  |                | XY = 0010 bbbb = register bbbb of   |
|  |                | controller 02 failed write/read test  |
|  | 213Xh          | DMA status register errors  |
|  |                | X=0 => Controller 1's status register   |
|  |                | failed  |
|  |                | X=1 => Controller 2's status register<br>failed   |
|  | 22XYh          | DMA Page register errors  |
|  |                | XY= 0001 abbb = channel bbb of  |
|  |                | page register bad<br>bit a  |
|  |                | 0 = ISA (0xxh) register   |
|  |                | 1 = EISA (4xxh) register  |
|  | 0010h          | DMA page mask   |
|  | error codes 30 | 000-3010 were previously used   |
|  |                |   |
| Real-Mode (0-1Mb)                        | 4000h          | 4XYZ - the interpretation of this error   |
| RAM Errors                               |                | code is machine dependent   |
|  | error codes 50 | 000-5FFF were previously used   |
| DAM Address I ins                        | 6100h          | orroro roloting to the oddroop  |
| RAM Address Line                         | 6100h          | errors relating to the address<br>independence test of ram                                    |
| Independence, Parity,<br>& IO CHK Errors |                | XX = xxxx bbbb = address line   |
|  |                | bbbb is bad (no. 0 to 19)   |
|  | 6200h          | errors relating to the RAM parity 620X  |
|  |                |   |

|   | 6300h   | test (low 640k).<br>x = 64k bank no. with problem (i.e.<br>6204 = bank 4 is bad = address<br>range 40000h to 4ffffh)<br>I/O channel check came active during<br>write read test of protected mode ram<br>63xx = xx = 256k ram bank/block<br>with problem  |
|---|---|---|
| BIOS and Memory<br>Shadow-RAM Errors        | 6500h   | shadow RAM BIOS failed  |
|   | 6510h   | shadow RAM video BIOS failed  |
|   | 6520h   | shadow RAM option ROM failed  |
|   | 65A0h   | A000 shadow RAM test failed   |
|   | 65B0h   | B000 shadow RAM test failed   |
|   | 65C0h   | C000 shadow RAM test failed   |
|   | 65D0h   | D000 shadow RAM test failed   |
|   | 65E0h   | E000 shadow RAM test failed   |
|   | 65F0h   | F000 shadow RAM test failed   |
|   | 051 011   | 1 000 shadow ICAM test failed   |
| 8259 Interrupt                              | 07000h  | 7XYY where  |
| Functionality Errors                        | 0/00011   | X = 0 master's mask reg. failed   |
|   |   | X = 1 slave's mask reg. failed  |
|   |   | YY = XOR of value read & written to   |
|   |   | the mask reg  |
|   | 07400h  | IRQ 0 error   |
|   | 07500h  | IRQ 8 error   |
|   | error code 760  | 00 was previously used  |
|   |   |   |
| Hard Disk Errors                            | 8310h   | controller fail   |
| Hard Disk Errors                            | 8310h<br>8311h  | controller fail<br>fixed disk fail  |
| Hard Disk Errors                            |   |   |
| Hard Disk Errors                            | 8311h<br>8312h  | fixed disk fail   |
| Hard Disk Errors                            | 8311h<br>8312h  | fixed disk fail<br>drive splitting failure  |
| Hard Disk Errors<br>Flexible Disk Errors    | 8311h<br>8312h<br>error codes 80  | fixed disk fail<br>drive splitting failure<br>001-8002, 8100, 8200, 8300 were previously  |
|   | 8311h<br>8312h<br>error codes 80<br>used  | fixed disk fail<br>drive splitting failure  |
|   | 8311h<br>8312h<br>error codes 80<br>used  | fixed disk fail<br>drive splitting failure<br>001-8002, 8100, 8200, 8300 were previously<br>X = drive number (03 correspond to  |
|   | 8311h<br>8312h<br>error codes 80<br>used<br>9X0Z  | fixed disk fail<br>drive splitting failure<br>001-8002, 8100, 8200, 8300 were previously<br>X = drive number (03 correspond to<br>drives A:, B:, FDE#1, FDE#2)<br>Z = determined by the following<br>equates  |
|   | 8311h<br>8312h<br>error codes 80<br>used<br>9X0Z<br>9000H   | fixed disk fail<br>drive splitting failure<br>001-8002, 8100, 8200, 8300 were previously<br>X = drive number (03 correspond to<br>drives A:, B:, FDE#1, FDE#2)<br>Z = determined by the following<br>equates<br>FDC input error   |
|   | 8311h<br>8312h<br>error codes 80<br>used<br>9X0Z<br>9000H<br>9001H  | fixed disk fail<br>drive splitting failure<br>001-8002, 8100, 8200, 8300 were previously<br>X = drive number (03 correspond to<br>drives A:, B:, FDE#1, FDE#2)<br>Z = determined by the following<br>equates<br>FDC input error<br>FDC output error   |
|   | 8311h<br>8312h<br>error codes 80<br>used<br>9X0Z<br>9000H<br>9001H<br>9002H   | fixed disk faildrive splitting failure001-8002, 8100, 8200, 8300 were previouslyX = drive number (03 correspond to<br>drives A:, B:, FDE#1, FDE#2)Z = determined by the following<br>equatesFDC input errorFDC output errorFDC seek error   |
|   | 8311h<br>8312h<br>error codes 80<br>used<br>9X0Z<br>9000H<br>9000H<br>9002H<br>9002H<br>9003H   | fixed disk fail<br>drive splitting failure<br>001-8002, 8100, 8200, 8300 were previously<br>X = drive number (03 correspond to<br>drives A:, B:, FDE#1, FDE#2)<br>Z = determined by the following<br>equates<br>FDC input error<br>FDC output error<br>FDC seek error<br>FDC recall error   |
|   | 8311h<br>8312h<br>error codes 80<br>used<br>9X0Z<br>9000H<br>9000H<br>9001H<br>9002H<br>9003H<br>9005H  | fixed disk fail<br>drive splitting failure<br>001-8002, 8100, 8200, 8300 were previously<br>X = drive number (03 correspond to<br>drives A:, B:, FDE#1, FDE#2)<br>Z = determined by the following<br>equates<br>FDC input error<br>FDC output error<br>FDC output error<br>FDC seek error<br>FDC recall error<br>FDC reset error  |
|   | 8311h<br>8312h<br>error codes 80<br>used<br>9X0Z<br>9000H<br>9000H<br>9001H<br>9002H<br>9003H<br>9005H<br>9006H   | fixed disk fail<br>drive splitting failure<br>001-8002, 8100, 8200, 8300 were previously<br>X = drive number (03 correspond to<br>drives A:, B:, FDE#1, FDE#2)<br>Z = determined by the following<br>equates<br>FDC input error<br>FDC output error<br>FDC output error<br>FDC seek error<br>FDC recall error<br>FDC reset error<br>FDC wrong drive   |
|   | 8311h<br>8312h<br>error codes 80<br>used<br>9X0Z<br>9000H<br>9000H<br>9001H<br>9002H<br>9003H<br>9005H<br>9006H<br>9008H                                      | fixed disk fail<br>drive splitting failure<br>001-8002, 8100, 8200, 8300 were previously<br>X = drive number (03 correspond to<br>drives A:, B:, FDE#1, FDE#2)<br>Z = determined by the following<br>equates<br>FDC input error<br>FDC output error<br>FDC output error<br>FDC seek error<br>FDC recall error<br>FDC reset error<br>FDC reset error<br>FDC wrong drive<br>FDC no interrupt                      |
|   | 8311h<br>8312h<br>error codes 80<br>used<br>9X0Z<br>9000H<br>9000H<br>9002H<br>9002H<br>9003H<br>9005H<br>9006H<br>9008H<br>9008H                             | fixed disk fail<br>drive splitting failure<br>001-8002, 8100, 8200, 8300 were previously<br>X = drive number (03 correspond to<br>drives A:, B:, FDE#1, FDE#2)<br>Z = determined by the following<br>equates<br>FDC input error<br>FDC output error<br>FDC output error<br>FDC seek error<br>FDC recall error<br>FDC reset error<br>FDC reset error<br>FDC roset error<br>FDC no interrupt<br>FDC track 0 error |
|   | 8311h<br>8312h<br>error codes 80<br>used<br>9X0Z<br>9000H<br>9000H<br>9002H<br>9002H<br>9003H<br>9005H<br>9006H<br>9008H<br>9008H                             | fixed disk fail<br>drive splitting failure<br>001-8002, 8100, 8200, 8300 were previously<br>X = drive number (03 correspond to<br>drives A:, B:, FDE#1, FDE#2)<br>Z = determined by the following<br>equates<br>FDC input error<br>FDC output error<br>FDC output error<br>FDC seek error<br>FDC recall error<br>FDC reset error<br>FDC reset error<br>FDC wrong drive<br>FDC no interrupt                      |
|   | 8311h<br>8312h<br>error codes 80<br>used<br>9X0Z<br>9000H<br>9000H<br>9002H<br>9002H<br>9003H<br>9005H<br>9006H<br>9008H<br>9008H                             | fixed disk fail<br>drive splitting failure<br>001-8002, 8100, 8200, 8300 were previously<br>X = drive number (03 correspond to<br>drives A:, B:, FDE#1, FDE#2)<br>Z = determined by the following<br>equates<br>FDC input error<br>FDC output error<br>FDC output error<br>FDC seek error<br>FDC recall error<br>FDC reset error<br>FDC reset error<br>FDC roset error<br>FDC no interrupt<br>FDC track 0 error |
| Flexible Disk Errors<br>80x87 Numerical Co- | 8311h<br>8312h<br>error codes 80<br>used<br>9X0Z<br>9000H<br>9000H<br>9002H<br>9003H<br>9005H<br>9006H<br>9006H<br>9008H<br>9009h<br>error codes 90           | fixed disk fail<br>drive splitting failure<br>001-8002, 8100, 8200, 8300 were previously<br>X = drive number (03 correspond to<br>drives A:, B:, FDE#1, FDE#2)<br>Z = determined by the following<br>equates<br>FDC input error<br>FDC output error<br>FDC output error<br>FDC seek error<br>FDC recall error<br>FDC reset error<br>FDC reset error<br>FDC wrong drive<br>FDC no interrupt<br>FDC track 0 error |
| Flexible Disk Errors<br>80x87 Numerical Co- | 8311h<br>8312h<br>error codes 80<br>used<br>9X0Z<br>9000H<br>9001H<br>9002H<br>9003H<br>9005H<br>9005H<br>9006H<br>9008H<br>9009h<br>error codes 90<br>0a001h | fixed disk faildrive splitting failure001-8002, 8100, 8200, 8300 were previouslyX = drive number (03 correspond to<br>drives A:, B:, FDE#1, FDE#2)<br>Z = determined by the following<br>equatesFDC input errorFDC output errorFDC output errorFDC seek errorFDC recall errorFDC reset errorFDC no interruptFDC no interruptFDC track 0 errorOXX and 98XX were previously usedthere is no 80287 in the system   |

|  | 0a004h  | FXCH or FCOMP didn't work              |  |  |
|--|---|--|--|--|
|  | 0a005h  | FADD didn't work                       |  |  |
|  | 0a006h  | FMUL didn't work                       |  |  |
|  | 0a007h  | FDIV didn't work                       |  |  |
|  | 0a008h  | FSQRT didn't work                      |  |  |
|  | 0a009h  | FPATAN didn't work                     |  |  |
|  | 0a00ah  | invalid operation exception err        |  |  |
|  | 0a00bh  | denormal operand exception error       |  |  |
|  | 0a00ch  | zero divide exception error            |  |  |
|  | 0a00dh  | overflow exception error               |  |  |
|  | 0a00eh  | underflow error                        |  |  |
|  |   |  |  |  |
| Weitek Numerical Co-<br>Processor Errors | 0af00h  | failed to enter protected mode         |  |  |
|  | 0af01h  | there is no Weitek in the system       |  |  |
|  | 0af02h  | error in Weitek data register          |  |  |
|  | 0af05h  | ADD didn't work                        |  |  |
|  | 0af06h  | MULT didn't work                       |  |  |
|  | 0af0Ch  | Zero Divide exception error            |  |  |
|  |   |  |  |  |
| Video Errors                             | 0b009h  | beep if no video card is installed     |  |  |
|  |   | 001-B008, B100, B200, B301-B307, B400- |  |  |
|  | BFFF were pro                                 | eviously used                          |  |  |
| Cache Errors                             | 0b308h  | internal cache error                   |  |  |
|  | 0b300h  | P4 cache test failure                  |  |  |
|  |   | ·                                      |  |  |
| Protected Mode RAM                       | 0c000h  | 0CXYZ - the interpretation of this     |  |  |
| Errors                                   |   | error code is machine dependent        |  |  |
|  | error codes D000, D003-D040, D050, D1XX, EXXX |  |  |  |
|  | were previous                                 | ly used                                |  |  |
|  |   |  |  |  |

## **Appendix C - Password Policy**

If the user forgets the system password, there is a master password that will unlock the OmniBook. The user calls Technical Support to determine this master password as follows:

1. Support will tell the user the keys to type at the password entry screen: [alt][shft][f10]

2. The OmniBook generates and displays an encoded master password. This is displayed under the normal password entry area. At this point, this is the only password that will unlock the OmniBook unless the user presses [ESC] to remove the encoded master from the password entry screen. Then the user's stored password can be entered.

3. The user reads the encoded master password to Support.

4. Support runs a program that decodes the encoded password, and reads the decoded password (alphanumeric) to the user.

5. The user types in the decoded password.

6. OmniBook decodes the encoded master password it generated and compares it to the decoded password typed in by the user.

7. If the two passwords match, the OmniBook is unlocked. The forgotten password is automatically erased. Support can then guide the user through the process of entering a new password.

8. If the two passwords do not match, the previous sequence must be repeated until the user correctly enters a master password.

The encoded master password is an eight-character alphanumeric sequence that the OmniBook generates at random every time the appropriate keys are pressed in the password entry screen. Because it is generated randomly, a master password can only be used to unlock the OmniBook once. If the user forgets the password at another time, it will require another call to Support. (If the user presses the appropriate keys by mistake, pressing [ESC] will allow entering the stored password.)

The password descramble programs for the HP OmniBook PCs are protected as HP Company Private information. They may not be copied, backed-up, printed or distributed. There are only six official copies of each program.

In addition to the program being protected, its use is also controlled. Hewlett-Packard and authorized support providers must ensure with written evidence that the OmniBook that is being "descrambled" is actually in the hands of the unit's actual and current owner. This requires a sales receipt showing the unit serial number and owner's name, or a written statement from the owner attesting that he or she is the owner of the unit. The statement can be a FAX copy of the document. The fact that the unit is in the hands of an HP representative on behalf of the customer is not evidence of ownership. In addition, HP will not descramble a unit for any non-owner, even if it involves law enforcement agencies. If you receive such a request, you should notify management and HP Corporate Legal immediately. (These requests may require a court order prior to our participation.)

Further, you must log the name, serial number and date of the running of the descramble program, and file the written backup with the log. The log and backup are subject to standard record retention process and review.

The final issue relating to descramble of passwords is that HP cannot provide information to users that would assist them in improperly descrambling a password and opening a unit.

# **Appendix D - Part Numbers**

| Part Number | Description                  | OB300        | OB425             | OB430        | OB530        |
|-------------|------------------------------|--------------|-------------------|--------------|--------------|
| 0380-4060   | Standoff                     | <u>∨</u>     | <u>00423</u><br>√ |              | V<br>000000  |
| 0515-2396   | Screw M2x4.6mm (T6)          | v<br>√       | •<br>✓            | $\checkmark$ | •<br>✓       |
| F1030-00016 | Arm Eject Mouse Spring       | v<br>√       | $\checkmark$      | ·            | $\checkmark$ |
| F1030-00016 | Pivot Door Spring            | ▼<br>✓       | ▼<br>✓            | v<br>√       | $\checkmark$ |
|             | 1 0                          | ✓<br>✓       | v<br>√            | v<br>v       | v<br>√       |
| F1030-00029 | Spring Card Eject            | ▼<br>✓       | ▼<br>✓            | v<br>√       | $\checkmark$ |
| F1030-00030 | Mouse Latch Spring           | v<br>v       | v<br>√            | v<br>v       | $\checkmark$ |
| F1030-20001 | Mylar Mouse Shield           |              |                   |              | •            |
| F1030-40013 | Pivot Door A                 | <b>√</b>     | <b>√</b>          | <b>√</b>     |              |
| F1030-40014 | Pivot Door B                 | <b>√</b>     | ~                 | <b>√</b>     |              |
| F1030-40016 | Door Modem Blank             | <b>√</b>     | ~                 | <b>√</b>     | <b>√</b>     |
| F1030-40017 | Door RAM                     | <b>√</b>     | ~                 | <b>√</b>     | ✓<br>✓       |
| F1030-40018 | Rubber Foot                  | <b>√</b>     | ~                 | <b>√</b>     | <b>√</b>     |
| F1030-40019 | Hinge Cap                    | <b>√</b>     | ~                 | <b>√</b>     | ✓<br>✓       |
| F1030-40021 | Mouse Button Latch           | <b>√</b>     | ~                 | <b>√</b>     | <b>√</b>     |
| F1030-40025 | Battery Door Latch           | <b>√</b>     | ✓<br>✓            | ✓<br>✓       | ✓<br>✓       |
| F1030-40033 | Security Latch               | <b>√</b>     | <b>√</b>          | <b>√</b>     | <b>√</b>     |
| F1030-40044 | Eject Button A               | <b>√</b>     | ~                 | <b>√</b>     | ✓            |
| F1030-40045 | Eject Button B               | <b>√</b>     | ~                 | <b>√</b>     |              |
| F1030-40046 | Eject Arm Left               | <b>√</b>     | ~                 | <b>√</b>     | ✓            |
| F1030-40047 | Eject Arm Right              | <b>√</b>     | ~                 | $\checkmark$ |              |
| F1030-40050 | Arm Eject Mouse              | <b>√</b>     | ~                 |              | ✓<br>✓       |
| F1030-60901 | Paw Carrier Srvc Assy        | <b>√</b>     | ~                 | <b>√</b>     | <b>√</b>     |
| F1030-60904 | LCD Display Assy (new)       | <b>√</b>     | ~                 | ✓            | ✓            |
| F1030-60907 | Logic PCA (new)              | <b>√</b>     |                   |              |              |
| F1030-60908 | Door I/O                     | <b>√</b>     | <b>√</b>          | <b>√</b>     | ✓<br>✓       |
| F1030-60909 | Pivot Bracket                | <b>√</b>     | ~                 | <b>√</b>     | ✓            |
| F1030-60910 | Bottom Case                  | <b>√</b>     | ~                 | <b>√</b>     |              |
| F1030-60911 | Top Case                     | <b>√</b>     | ~                 | <b>√</b>     |              |
| F1030-60912 | SVC Door Battery (10 pack)   | <b>√</b>     | ~                 | <b>√</b>     |              |
| F1030-60923 | SVC Flash Tray Assy          | <b>√</b>     | $\checkmark$      | $\checkmark$ | <b>√</b>     |
| F1030-60924 | SVC ID Plate (10 pack)       | <b>√</b>     | $\checkmark$      | ✓<br>✓       | ✓            |
| F1030-60925 | SVC Short Bar (10 pack)      | <b>√</b>     |                   | v<br>√       |              |
| F1030-60926 | SVC Bat Jumper (10 pack)     | $\checkmark$ | $\checkmark$      | v<br>√       | $\checkmark$ |
| F1030-80013 | Keyboard USA                 | v<br>√       | v                 | v            | v            |
| F1030-80015 | Regulatory Label             | v<br>√       |                   |              |              |
| F1030-80018 | Icon Label                   |              | 1                 | $\checkmark$ |              |
| F1030-80019 | Logo - Display               | $\checkmark$ | $\checkmark$      | v<br>√       | $\checkmark$ |
| F1030-80031 | Keyboard German              | v<br>√       | v<br>√            | v<br>√       | v<br>√       |
| F1030-80032 | Keyboard Spanish             | v<br>√       | v<br>√            | v<br>√       | v<br>√       |
| F1030-80033 | Keyboard French              | v<br>√       | v<br>√            | v<br>√       | v<br>√       |
| F1030-80044 | Foam Shipping Pouch          | v<br>√       | v<br>√            | v<br>√       | v<br>√       |
| F1030-80057 | Keyboard Int English         | v<br>√       | v<br>√            | v<br>√       | v<br>√       |
| F1030-80063 | FFC - Theta                  | v            | v<br>√            | v<br>√       | v            |
| F1033-60901 | Regulatory Label (10 pack)   |              | v<br>√            | v            |              |
| F1033-60902 | SVC Icon Label 425 (10 pack) |              | v<br>√            | $\checkmark$ |              |
| F1033-60907 | Logic PCA (new)              |              | v<br>√            | Y I          |              |
| F1033-60908 | Sys ROM (ABA) - US English   | √<br>√       | ✓<br>✓            |              |              |
| F1033-60909 | Sys ROM (ABB) Int. English   | ✓<br>✓       |                   |              |              |
| F1033-60910 | System ROM (ABD) German      | $\checkmark$ | $\checkmark$      |              |              |
| F1033-60911 | System ROM (ABF) French      | ✓            | •                 |              |              |

| Part Number   | Description                     | OB300        | OB425        | OB430        | OB530        |
|---|---------------------------------|--------------|--------------|--------------|--------------|
| F1033-60912   | System ROM (ABE) Spanish        |              | VD423<br>√   | 50450        | 00000        |
| F1037-60901   | SVC Icon Label 430 (10 pack)    | •            |              | $\checkmark$ |              |
| F1037-60902   | Custom Icon Kit (10 pack)       |              |              | ✓            |              |
| F1037-60903   | Sys ROM (ABA) US English        |              |              | $\checkmark$ |              |
| F1037-60904   | Sys ROM (ABB) Int. English      |              |              | ✓            |              |
| F1037-60905   | System ROM (ABD) German         |              |              | √            |              |
| F1037-60906   | System ROM (ABE) Spanish        |              |              | ✓            |              |
| F1037-60907   | System ROM (ABF) French         |              |              | $\checkmark$ |              |
| F1052-40007   | PCMCIA Door Left                |              |              |              | $\checkmark$ |
| F1052-40012   | Door Battery (silver)           |              |              |              | $\checkmark$ |
| F1052-60005   | Flash Tray Assy w/ plug (qty 1) | ✓            | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| F1052-60906   | SVC Logic PCA (new)             |              |              |              | $\checkmark$ |
| F1052-60907   | Top Case (silver)               |              |              |              | ✓            |
| F1052-60908   | Bottom Case (silver)            |              |              |              | √            |
| F1052-60914   | Icon Label (10 pack)            |              |              |              | $\checkmark$ |
| F1052-60915   | Regulatory Label (10 pack)      |              |              |              | $\checkmark$ |
| F1052-69008   | SVC Logic PCA (exchange)        |              |              |              | $\checkmark$ |
| F1065-60029   | Hard Drive Tray                 | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |
|   | Accessories                     |              |              |              |              |
| 0950-2630   | Floppy drive                    |              |              |              | $\checkmark$ |
| 5061-4390   | Mouse                           | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| 8120-2104   | Power Cord Swiss                | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| 8120-2956   | Power Cord Danish               | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| 8120-4211   | Power Cord S. Africa            | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| 8120-5342   | Power Cord Japan                | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| 8120-6260   | Power Cord US                   | $\checkmark$ | $\checkmark$ | $\checkmark$ | ✓            |
| 8120-6261   | Power Cord UK                   | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| 8120-6262   | Power Cord Europe               | $\checkmark$ | $\checkmark$ | $\checkmark$ | ✓            |
| 8120-6346   | Power Cord Australia            | $\checkmark$ | $\checkmark$ | ✓            | $\checkmark$ |
| 9100-5315   | AC Adaptor-worldwide            | $\checkmark$ | $\checkmark$ | $\checkmark$ | ✓            |
| F1045-60901   | Battery Pack                    | ✓            | V            | <b>√</b>     | $\checkmark$ |
| F1041-60901   | 2MB RAM Exp                     | $\checkmark$ | $\checkmark$ | $\checkmark$ |              |
| F1054-60901   | 4MB RAM Exp                     |              |              |              | ✓            |
| F1055-60002   | 8MB RAM Exp                     |              | ,            |              | ✓            |
| F1038-60901   | 4MB RAM Exp                     | V            | <b>√</b>     | <b>√</b>     |              |
| F1012-60902   | 5MB Flash disk card             | V            | V            | V            | <b>√</b>     |
| F1013-60901   | 10MB Flash disk card            | ~            | ~            | ~            | <b>v</b>     |
| F1014-60901   | 20MB Flash disk card            |              |              | $\checkmark$ | $\checkmark$ |
| F1037-60908   | 105MB HDD DOS/Win/PIM           |              |              | $\checkmark$ |              |
| F1037-60909   | 105MB HDD Word/Excel            |              |              | $\checkmark$ |              |
| F1035-60901   | 40MB HDD w/ DOS,WIN,PIM         |              |              | $\checkmark$ |              |
| F1050-60901   | 40MB Unprogrammed HDD           | ✓            | $\checkmark$ | $\checkmark$ | ✓            |
| F1039-60901   | 105MB Unprogrammed HDD          |              |              | ✓            | ✓            |
| F1052-60909   | 130MB HDD Programmed            |              |              |              | $\checkmark$ |
| F1057-60901   | 130MB Unprogrammed HDD          |              |              |              | ✓            |
| F1040-60901   | F1040A Fax/Modem ABA US         | $\checkmark$ | $\checkmark$ |              |              |
| F1047-60901   | Serial cable                    | ✓            | $\checkmark$ | $\checkmark$ | ✓            |
| F1052-60910   | VGA cable                       |              |              |              | $\checkmark$ |
| F1059-60901   | Floppy drive cable-parallel     |              |              |              | ✓            |
| F1030-90085   | Ops Manual/QuickStart Guide     | $\checkmark$ |              |              |              |
| F1030-90086   | Manual-Vol.2-Excel,PIM,Word     | ✓            |              |              |              |
| Note, for the most current parts list, always refer to the latest Product Support Plan. |                                 |              |              |              |              |

Note, for the most current parts list, always refer to the latest Product Support Plan.



HP Part Number 5965-0244